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SURVEYS OF CONSUMER ATTITUDES

TABLES AND CHARTS

APRIL 1980

Institute for Social Research

T A B L E S A N D C H A R T S

APRIL 1980

THE APRIL 1980 SURVEY IS THE 117TH IN A SERIES OF SURVEYS OF CONSUMER ATTITUDES CONDUCTED DURING THE LAST 30 YEARS. THE PURPOSE OF THESE SURVEYS IS TO MEASURE CHANGES IN CONSUMER ATTITUDES AND EXPECTATIONS, AND TO INCREASE UNDERSTANDING OF WHY THESE CHANGES OCCUR AND HOW THEY AFFECT CONSUMER DECISIONS TO MAKE DISCRETIONARY PURCHASES OR TO SAVE. THIS TYPE OF UNDERSTANDING IS AN ESSENTIAL INGREDIENT FOR FORECASTING CHANGES IN AGGREGATE CONSUMER BEHAVIOR.

TWO CHARTS ARE PRESENTED FOR EVERY QUESTION. ONE GIVES QUARTERLY RESULTS FROM 1955 TO THE LAST QUARTERLY OBSERVATION. A SECOND CHART SHOWS MONTHLY RESULTS SINCE JANUARY OF 1978, WHEN THIS SERIES WAS INSTITUTED, ALONG WITH A SIMPLE THREE MONTH MOVING AVERAGE PLOTTED ON THE LAST OF THE THREE MONTHS.

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CHART 1 - RECENT CHANGES

THE INDEX OF CONSUMER SENTIMENT

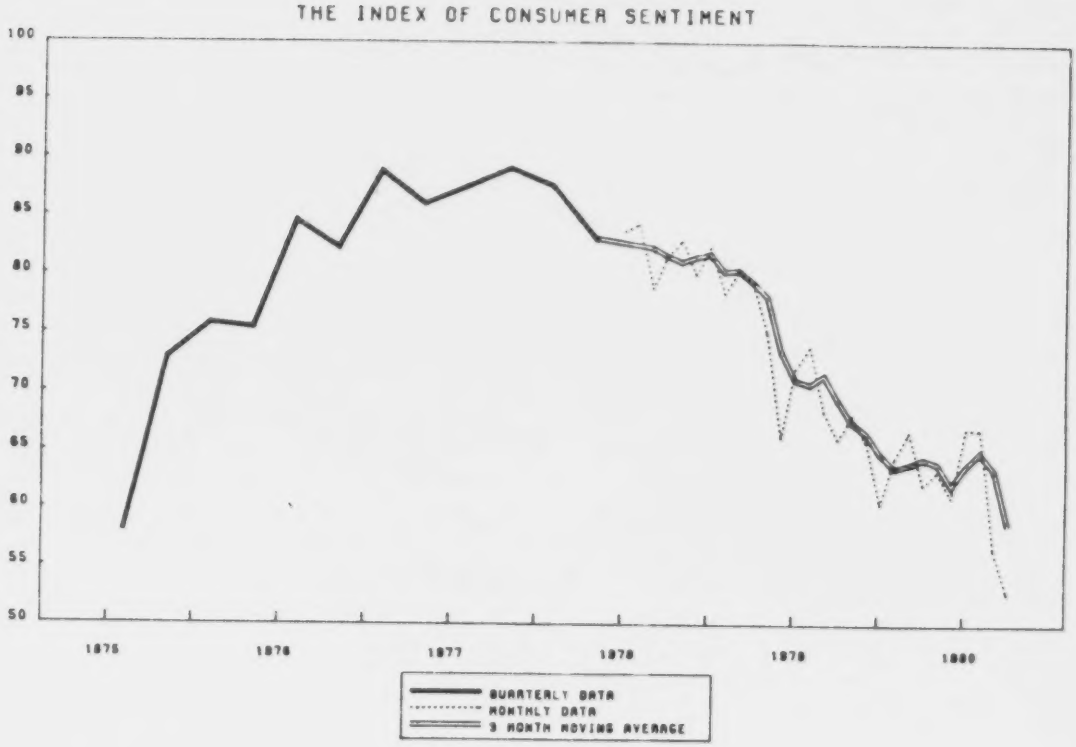

CHART 1 - HISTORICAL SERIES

THE INDEX OF CONSUMER SENTIMENT

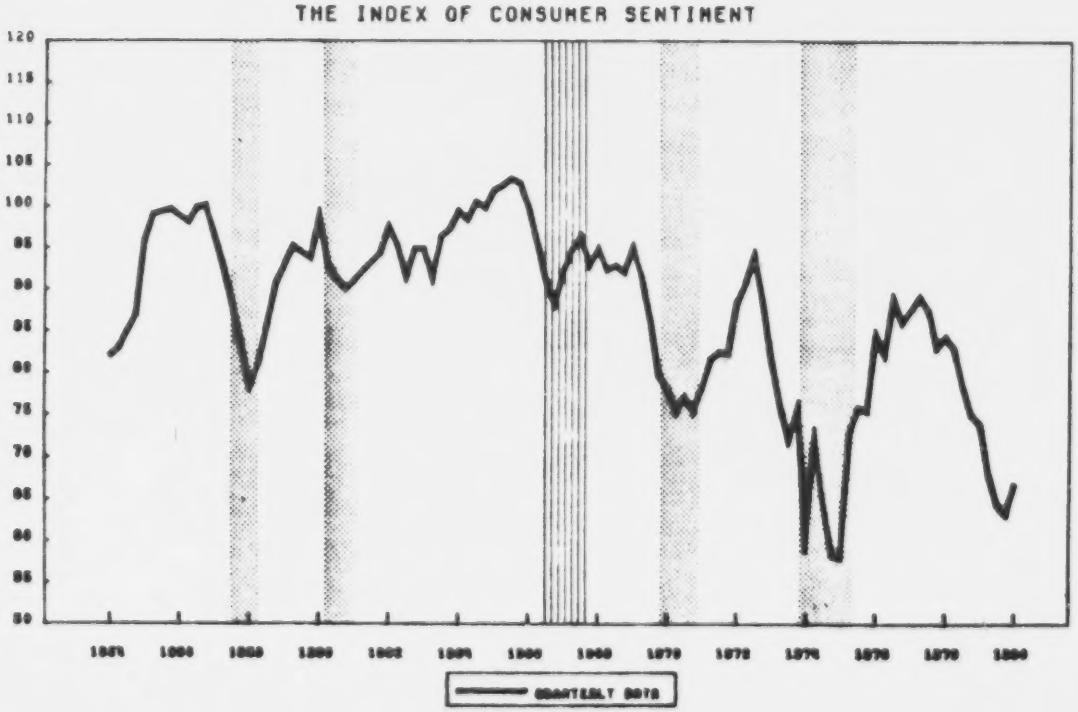

TABLE 1

THE INDEX OF CONSUMER SENTIMENT

DATE OF STUDY	ALL FAMILIES	INCOME $15,000+
FEBRUARY 1974	60.9	56.3
MAY 1974	72.0	65.4
AUG-SEPT. 1974	64.5	55.0
OCTOBER 1974	58.4	55.4
FEBRUARY 1975	58.0	53.6
MAY 1975	72.9	66.2
AUG-SEPT. 1975	75.8	71.1
OCT-NOV. 1975	75.4	70.6
FEBRUARY 1976	84.5	78.1
MAY 1976	82.2	82.5
AUG-SEPT. 1976	88.8	87.3
NOV-DEC. 1976	86.0	80.9
FEBRUARY 1977	87.5	87.3
MAY 1977	89.1	84.0
AUG-SEPT. 1977	87.6	85.3
NOV-DEC. 1977	83.1	81.1
JANUARY 1978	83.7	80.3
FEBRUARY 1978	84.3	83.2
MARCH 1978	78.8	74.3
APRIL 1978	81.6	80.4
MAY 1978	82.9	74.7
JUNE 1978	80.0	77.8
JULY 1978	82.4	79.6
AUGUST 1978	78.4	72.5
SEPTEMBER 1978	80.4	76.1
OCTOBER 1978	79.3	76.1
NOVEMBER 1978	75.0	67.7
DECEMBER 1978	66.1	61.2
JANUARY 1979	72.1	68.4
FEBRUARY 1979	73.9	70.9
MARCH 1979	68.4	65.2
APRIL 1979	66.0	61.4
MAY 1979	68.1	62.1
JUNE 1979	65.8	60.1
JULY 1979	60.4	55.7
AUGUST 1979	64.5	59.1
SEPTEMBER 1979	66.7	58.5
OCTOBER 1979	62.1	56.5
NOVEMBER 1979	63.3	57.2
DECEMBER 1979	61.0	51.6
JANUARY 1980	67.0	58.7
FEBRUARY 1980	66.9	60.2
MARCH 1980	56.5	51.3
APRIL 1980	52.8	45.4

TABLE 3
COMPONENTS OF THE INDEX OF CONSUMER SENTIMENT **

DATE		1*	2*	3*	4*	5*	CURRENT (1,5)	EXPECTED (2,3,4)
FEBRUARY	1976	103	124	118	79	128	90.2	81.0
MAY	1976	100	118	120	76	124	87.5	78.9
AUG-SEPT.	1976	105	119	127	92	139	95.1	84.9
NOV-DEC.	1976	96	115	117	105	129	87.9	84.5
FEBRUARY	1977	99	121	115	97	141	93.6	84.5
MAY	1977	108	115	118	92	149	100.0	81.8
AUG-SEPT.	1977	107	116	115	86	149	99.7	79.8
NOV-DEC.	1977	107	107	104	84	139	95.9	74.5
JANUARY	1978	105	114	106	80	142	96.2	75.7
FEBRUARY	1978	106	109	108	89	139	95.4	77.1
MARCH	1978	100	107	91	77	140	93.2	69.5
APRIL	1978	104	112	98	71	148	97.9	71.1
MAY	1978	105	111	99	79	147	98.2	73.0
JUNE	1978	107	102	97	71	146	98.4	68.1
JULY	1978	108	111	105	69	146	98.7	71.9
AUGUST	1978	102	112	82	70	145	96.1	67.0
SEPTEMBER	1978	109	108	96	71	140	96.9	69.7
OCTOBER	1978	96	104	103	77	138	91.2	71.6
NOVEMBER	1978	106	105	74	67	135	94.1	62.8
DECEMBER	1978	95	97	61	53	123	85.2	53.7
JANUARY	1979	100	99	72	58	138	93.3	58.4
FEBRUARY	1979	99	98	75	71	138	92.2	62.2
MARCH	1979	96	99	57	53	138	91.2	53.7
APRIL	1979	85	90	63	56	134	85.9	53.3
MAY	1979	91	95	58	62	136	88.7	54.9
JUNE	1979	92	91	54	55	134	88.2	51.4
JULY	1979	89	92	39	40	130	85.7	44.2
AUGUST	1979	95	98	46	48	131	88.2	49.3
SEPTEMBER	1979	90	98	60	51	133	87.1	53.6
OCTOBER	1979	82	96	48	49	126	81.6	49.5
NOVEMBER	1979	86	97	52	54	120	80.9	52.0
DECEMBER	1979	81	99	52	50	112	75.7	51.5
JANUARY	1980	96	106	58	47	127	87.1	54.1
FEBRUARY	1980	85	99	55	60	134	85.5	54.9
MARCH	1980	76	92	38	41	116	77.3	44.3
APRIL	1980	73	94	32	45	94	65.8	44.4

PERSONAL FINANCIAL ATTITUDES
1* BETTER OR WORSE OFF THAN A YEAR AGO
2* EXPECT TO BE BETTER OR WORSE OFF IN A YEAR
EXPECTED BUSINESS CONDITIONS
3* NEXT 12 MONTHS
4* NEXT 5 YEARS
MARKET CONDITIONS
5* BUYING CONDITIONS FOR LARGE HOUSEHOLD GOODS

**PERCENT SAYING "GOOD TIMES" (OR "BETTER"), MINUS PERCENT SAYING "BAD TIMES" (OR "WORSE"), PLUS 100.

CHART 4 - RECENT CHANGES

CURRENT FINANCIAL SITUATION COMPARED WITH A YEAR AGO

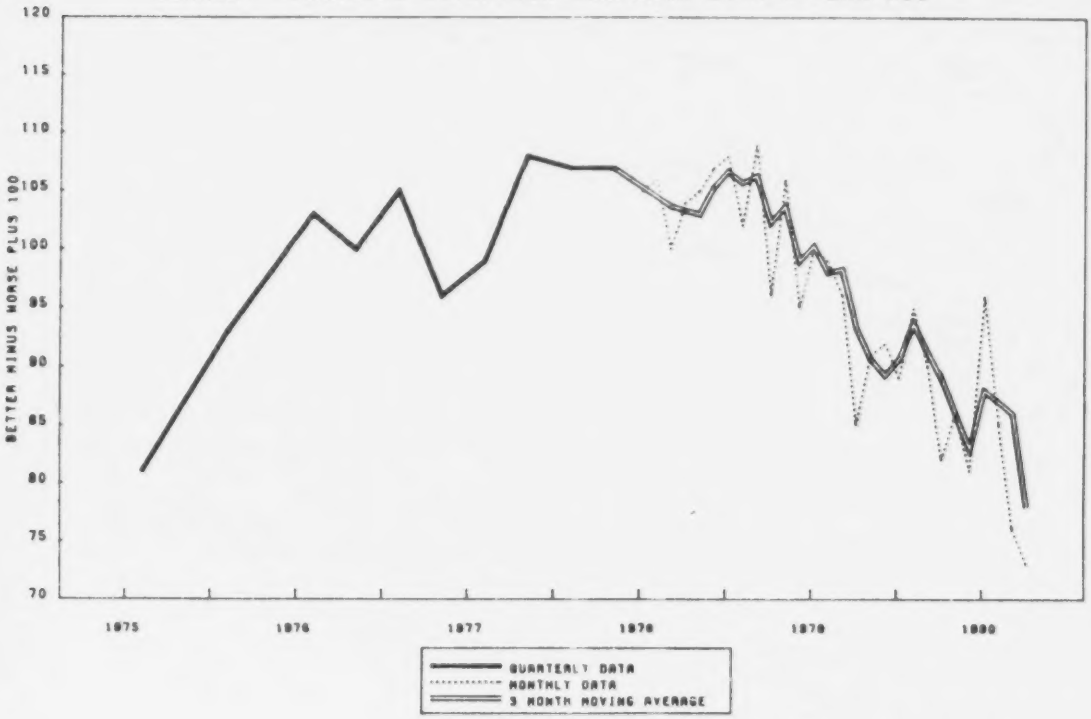

CHART 4 - HISTORICAL SERIES

CURRENT FINANCIAL SITUATION COMPARED WITH A YEAR AGO

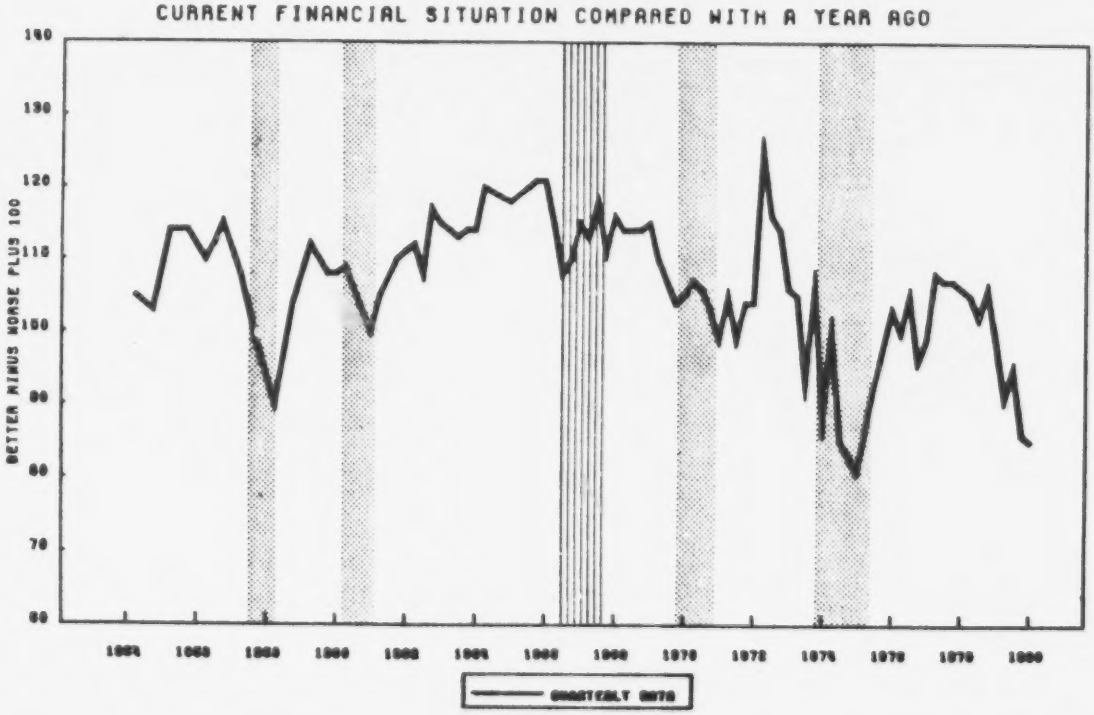

TABLE 4

CURRENT FINANCIAL SITUATION
COMPARED WITH A YEAR AGO

	APR. 1979	MAY 1979	JUNE 1979	JULY 1979	AUG. 1979	SEPT 1979	OCT. 1979	NOV. 1979	DEC. 1979	JAN. 1980	FEB. 1980	MAR. 1980	APR. 1980
BETTER OFF	30%	31%	34%	31%	33%	31%	28%	30%	27%	34%	30%	24%	24%
SAME	24	29	24	27	28	27	26	25	26	28	25	28	25
WORSE OFF	45	40	42	42	38	41	46	44	46	38	45	48	51
DK, NA	1	*	*	*	1	1	*	1	1	*	*	*	*
TOTAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

* = LESS THAN HALF OF ONE PERCENT.

THE QUESTION WAS: "WE ARE INTERESTED IN HOW PEOPLE ARE GETTING ALONG FINANCIALLY THESE DAYS. WOULD YOU SAY THAT YOU (AND YOUR FAMILY LIVING THERE) ARE BETTER OFF OR WORSE OFF FINANCIALLY THAN YOU WERE A YEAR AGO?"

CHART 5 - RECENT CHANGES

REASONS FOR FINANCIAL SITUATION COMPARED TO A YEAR AGO

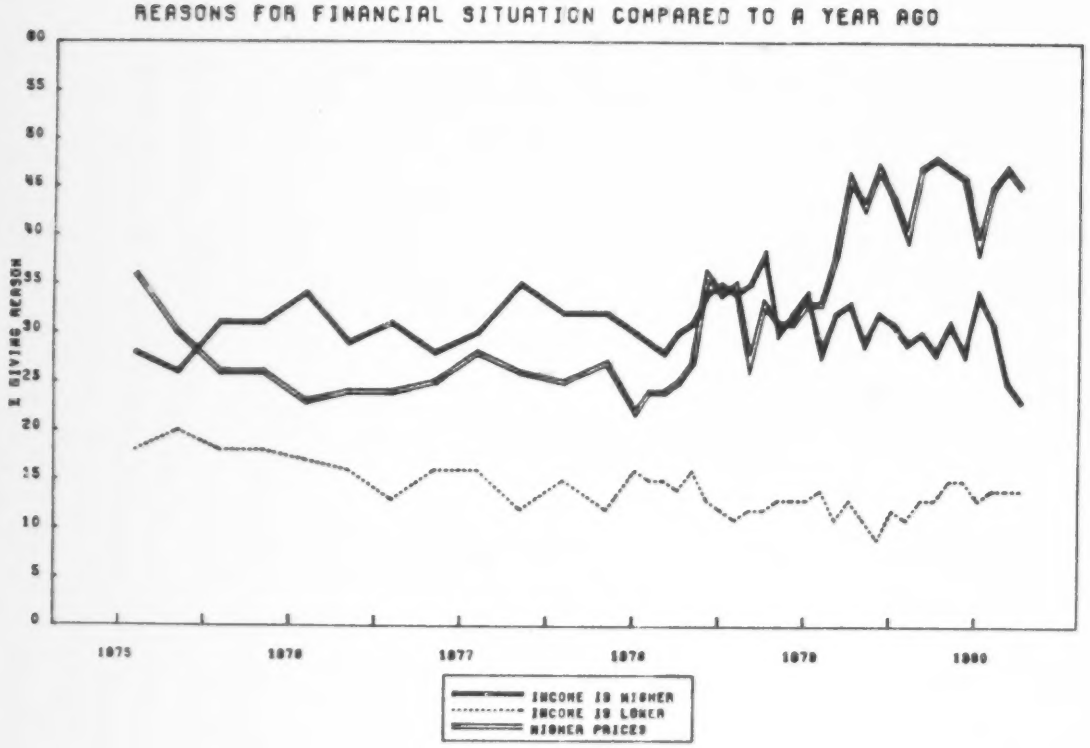

TABLE 5

SELECTED REASONS FOR OPINIONS
ABOUT PERSONAL FINANCIAL SITUATION NOW
COMPARED TO A YEAR AGO

	APR. 1979	MAY 1979	JUNE 1979	JULY 1979	AUG. 1979	SEPT 1979	OCT. 1979	NOV. 1979	DEC. 1979	JAN. 1980	FEB. 1980	MAR. 1980	APR. 1980
BETTER OFF BECAUSE:													
INCOME IS HIGHER	33%	29%	32%	31%	29%	30%	28%	31%	28%	34%	31%	25%	23%
WORSE OFF BECAUSE:													
INCOME IS LOWER	13	11	9	12	11	13	13	15	15	13	14	14	14
HIGHER PRICES	46	43	47	44	40	47	48	47	46	39	45	47	45

RESPONSES TO THE QUERY "WHY DO YOU SAY SO?" FOLLOWING THE QUESTION NOTED IN THE PREVIOUS TABLE.

CHART 6 - RECENT CHANGES

EXPECTED CHANGE IN FINANCIAL SITUATION

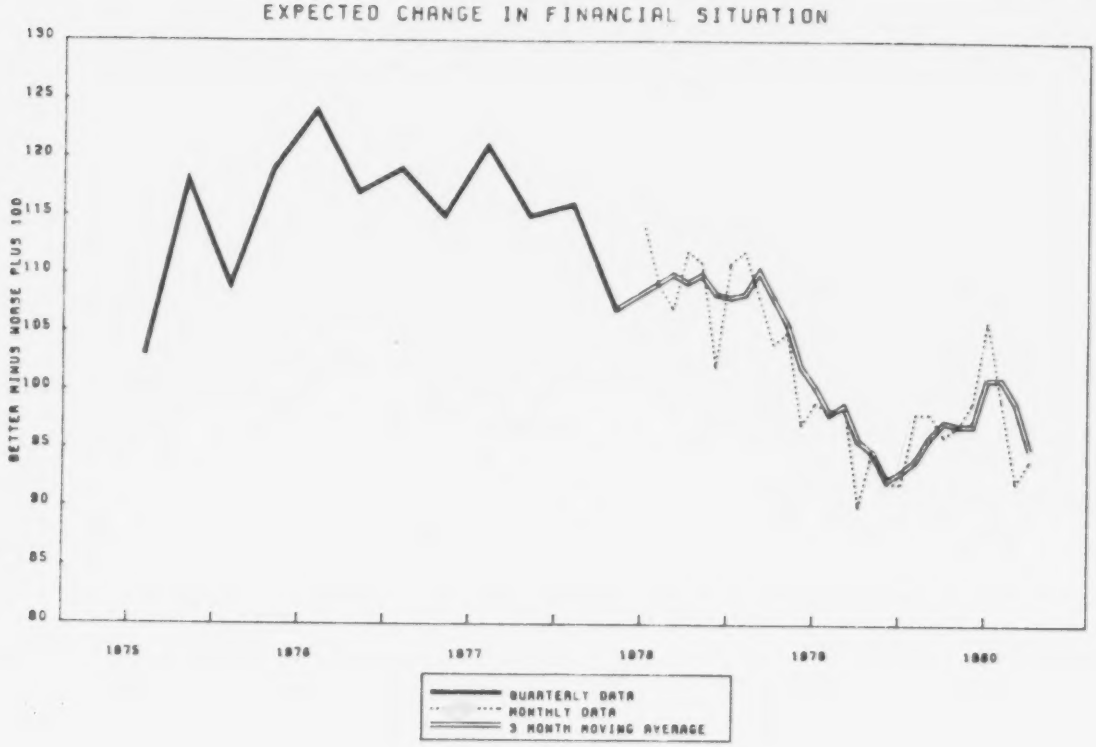

CHART 6 - HISTORICAL SERIES

EXPECTED CHANGE IN FINANCIAL SITUATION

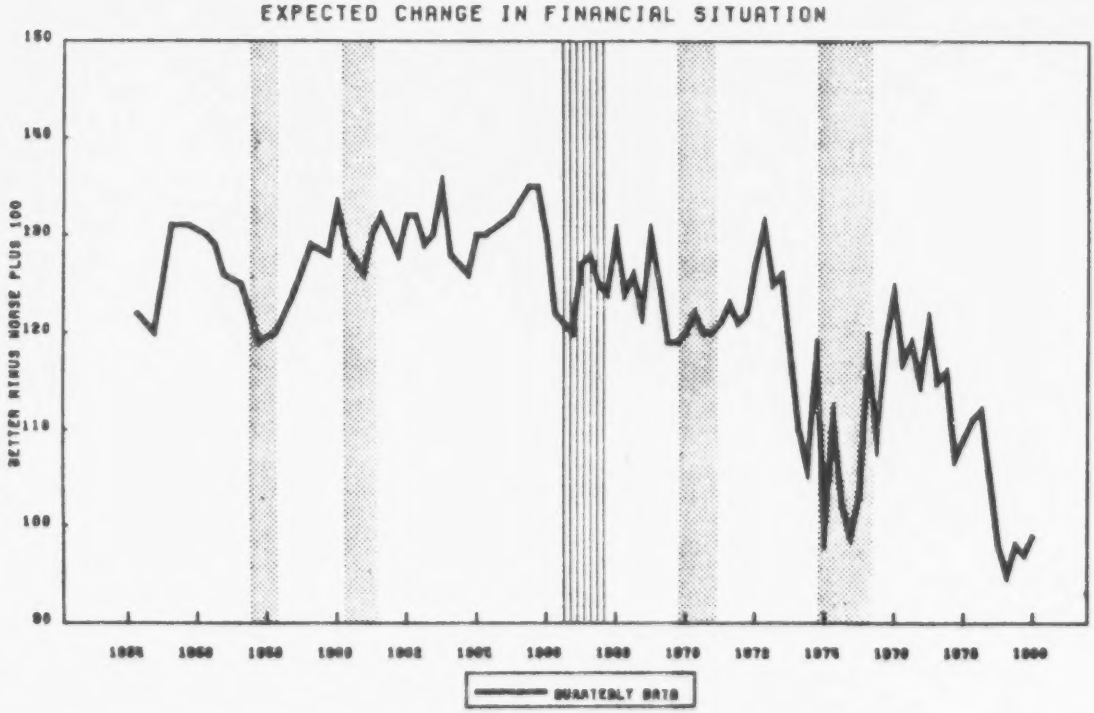

TABLE 6

EXPECTED CHANGE IN FINANCIAL SITUATION

	APR. 1979	MAY 1979	JUNE 1979	JULY 1979	AUG. 1979	SEPT 1979	OCT. 1979	NOV. 1979	DEC. 1979	JAN. 1980	FEB. 1980	MAR. 1980	APR. 1980
BETTER OFF	21%	21%	21%	20%	23%	24%	24%	21%	25%	28%	25%	20%	25%
SAME	45	49	46	49	50	47	45	53	44	46	45	47	42
WORSE OFF	31	26	29	28	25	26	28	24	26	22	26	28	31
DK/NA	3	4	4	3	2	3	3	2	5	4	4	5	2
TOTAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

THE QUESTION WAS: "NOW LOOKING AHEAD - DO YOU THINK THAT A YEAR FROM NOW YOU (AND YOUR FAMILY LIVING THERE) WILL BE BETTER OFF FINANCIALLY, OR WORSE OFF, OR JUST ABOUT THE SAME AS NOW?"

CHART 7 - RECENT CHANGES

TREND IN PERSONAL FINANCIAL SITUATION

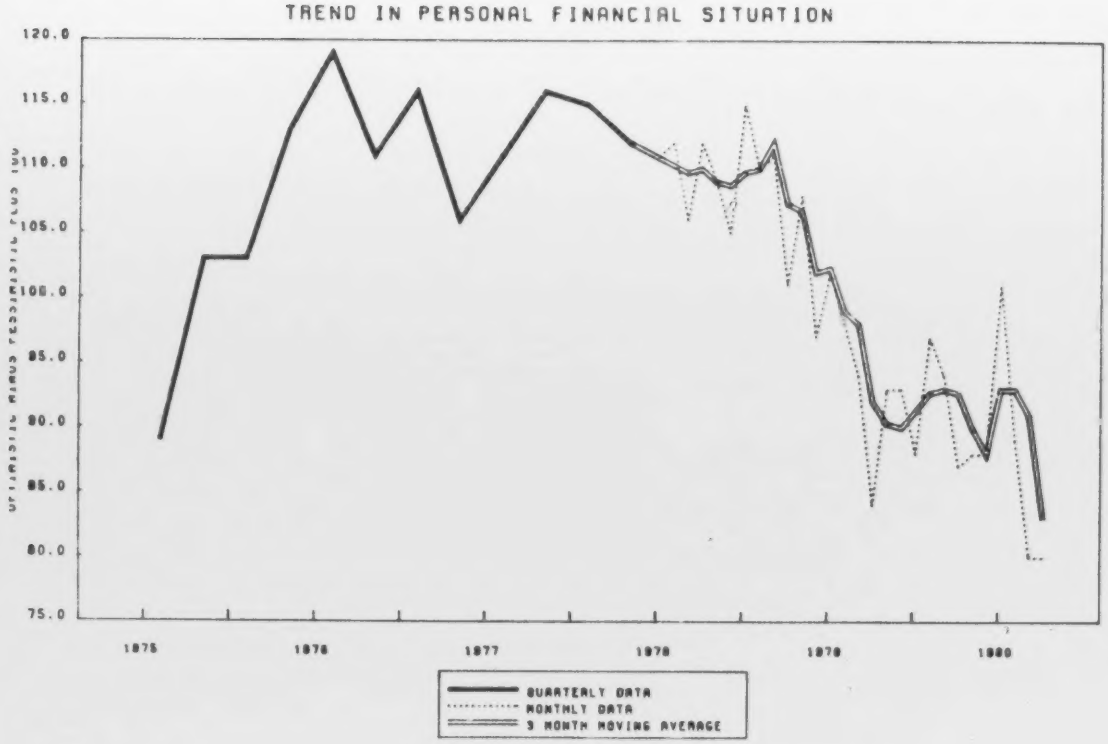

CHART 7 - HISTORICAL SERIES

TREND IN PERSONAL FINANCIAL SITUATION

TABLE 7

TREND IN PERSONAL FINANCIAL SITUATION

	APR. 1979	MAY 1979	JUNE 1979	JULY 1979	AUG. 1979	SEPT 1979	OCT. 1979	NOV. 1979	DEC. 1979	JAN. 1980	FEB. 1980	MAR. 1980	APR. 1980
B/B+	13%	9%	11%	11%	13%	11%	11%	11%	12%	15%	13%	8%	8%
B/S, S/B	17	21	22	19	21	20	18	19	17	21	19	16	16
S/S	13	17	13	16	17	16	14	16	14	16	12	15	14
W/S, S/W	26	21	21	24	22	21	23	26	23	20	25	27	23
W/W	20	17	19	18	15	16	19	16	18	13	18	17	21
W/B, B/W	8	10	10	8	9	13	12	10	12	11	10	12	16
DK, NA	3	5	4	4	3	3	3	2	4	4	3	5	2
TOTAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

KEY: B=BETTER, S=SAME, W=WORSE; DK=DON'T KNOW, NA=NOT ASCERTAINED,
+ = BETTER THAN A YEAR AGO/WILL BE BETTER A YEAR FROM NOW.

TABLE 10

EXPECT INCOME OR PRICES UP MORE NEXT YEAR

	APR. 1979	MAY 1979	JUNE 1979	JULY 1979	AUG. 1979	SEPT 1979	OCT. 1979	NOV. 1979	DEC. 1979	JAN. 1980	FEB. 1980	MAR. 1980	APR. 1980
INCOME UP MORE	10%	11%	9%	11%	12%	9%	9%	10%	10%	8%	14%	8%	12%
INCOME UP SAME	30	36	35	32	34	35	35	38	35	36	33	32	37
PRICES UP MORE	56	48	53	55	50	53	52	49	51	52	51	56	48
DK, NA	4	5	3	2	4	3	4	3	4	4	2	4	3
TOTAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

THE QUESTION WAS: "HOW ABOUT IN THE NEXT YEAR OR TWO -- DO YOU EXPECT YOUR (FAMILY) INCOME WILL GO UP MORE THAN PRICES WILL GO UP, ABOUT THE SAME, OR LESS THAN PRICES WILL GO UP?"

CHART 11 - RECENT CHANGES

NEWS HEARD OF RECENT CHANGES IN BUSINESS CONDITIONS

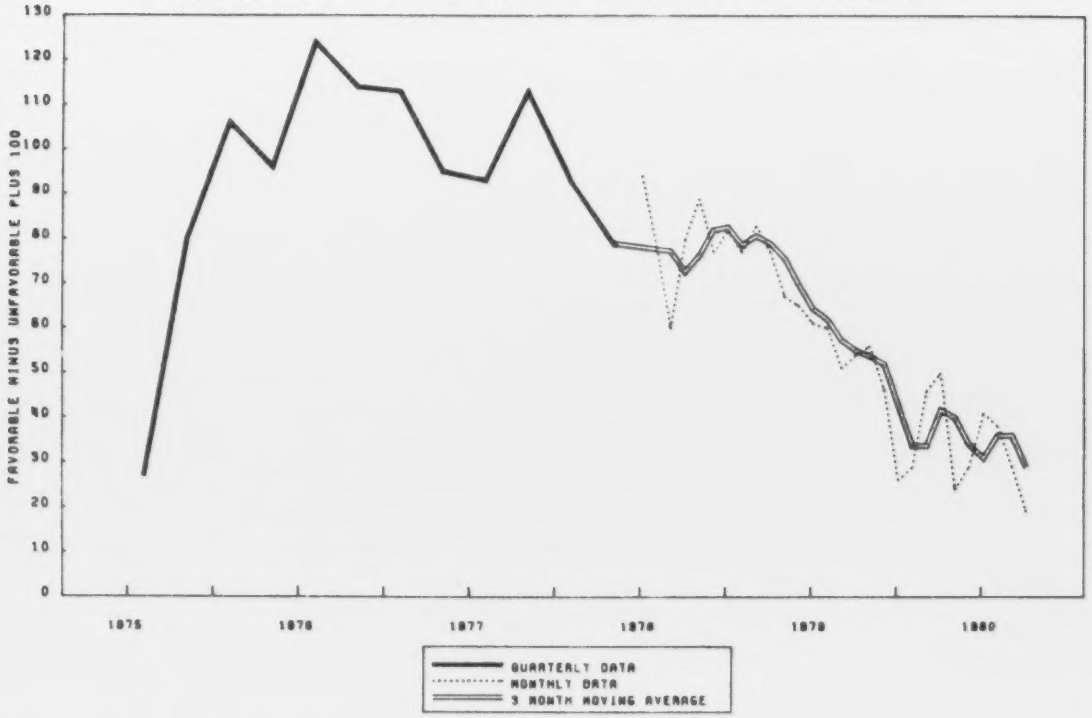

CHART 11 - HISTORICAL SERIES

NEWS HEARD OF RECENT CHANGES IN BUSINESS CONDITIONS

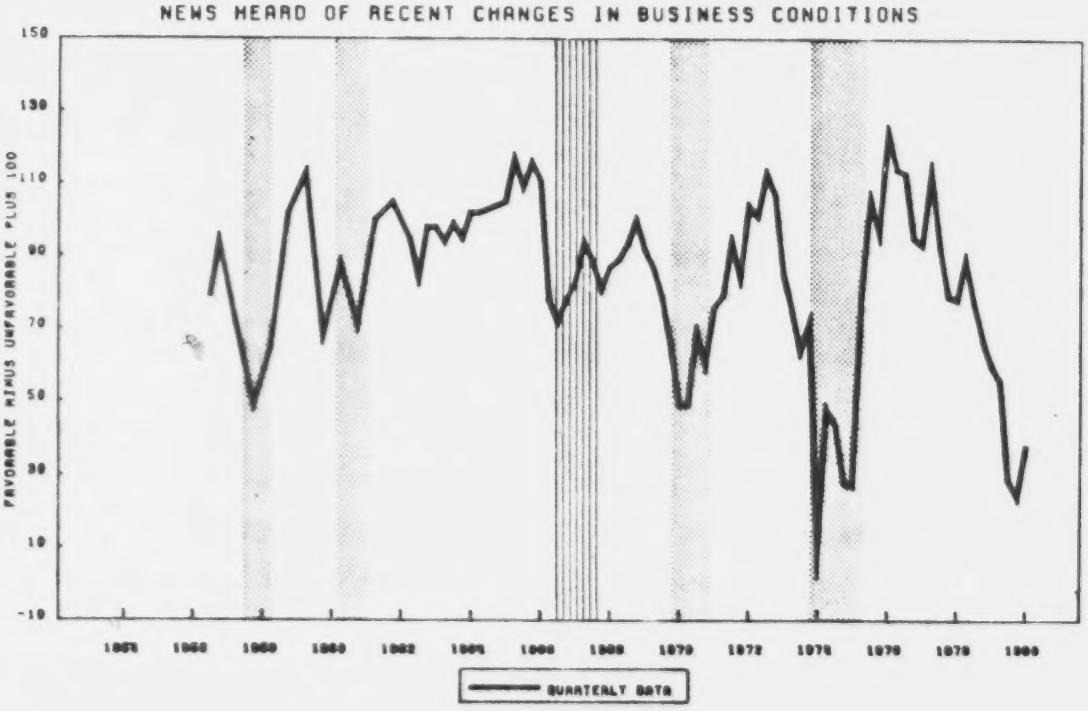

TABLE 11

NEWS HEARD OF RECENT CHANGES IN BUSINESS CONDITIONS

	APR. 1979	MAY 1979	JUNE 1979	JULY 1979	AUG. 1979	SEPT 1979	OCT. 1979	NOV. 1979	DEC. 1979	JAN. 1980	FEB. 1980	MAR. 1980	APR. 1980
FAVORABLE NEWS	18%	18%	13%	12%	15%	11%	13%	11%	10%	17%	14%	11%	10%
UNFAVORABLE NEWS	64	62	67	86	86	65	63	87	81	76	76	82	91
NO MENTIONS	40	46	43	33	34	47	47	38	41	39	41	41	35

ADDS TO MORE THAN 100% DUE TO RESPONDENTS MENTIONING TWO CHANGES.

THE QUESTIONS WERE: "DURING THE LAST FEW MONTHS, HAVE YOU HEARD OF ANY FAVORABLE OR UNFAVORABLE CHANGES IN BUSINESS CONDITIONS? WHAT DID YOU HEAR?"

CHART 12 - RECENT CHANGES

BUSINESS CONDITIONS EXPECTED DURING THE NEXT TWELVE MONTHS

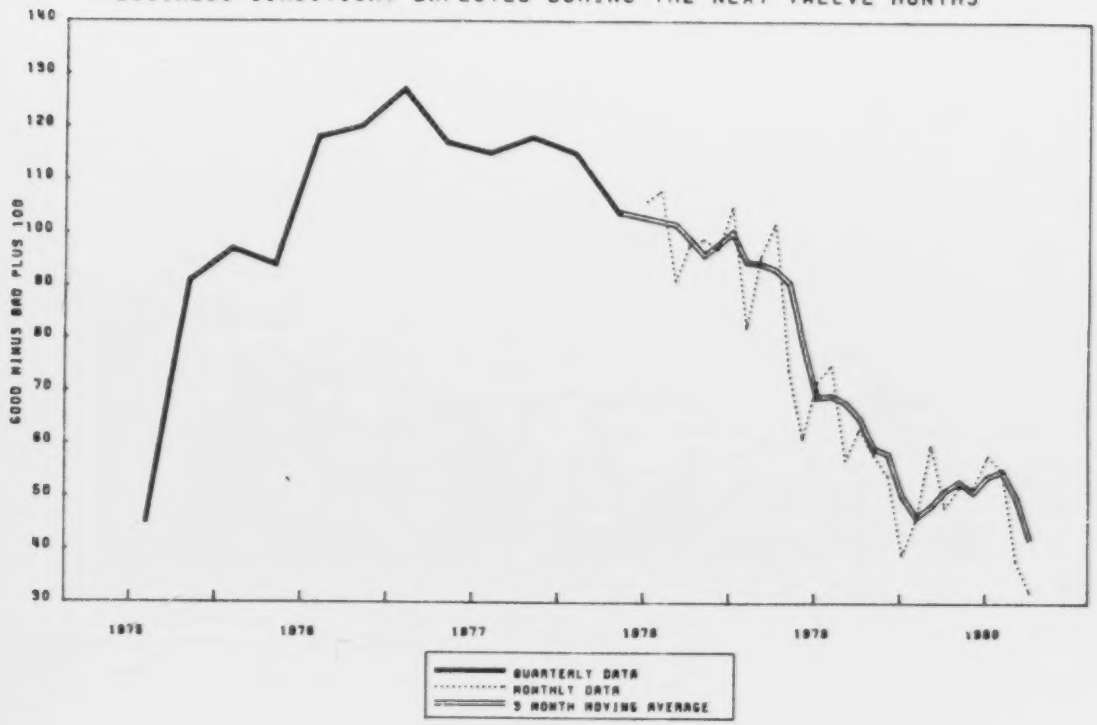

CHART 12 - HISTORICAL SERIES

BUSINESS CONDITIONS EXPECTED DURING THE NEXT TWELVE MONTHS

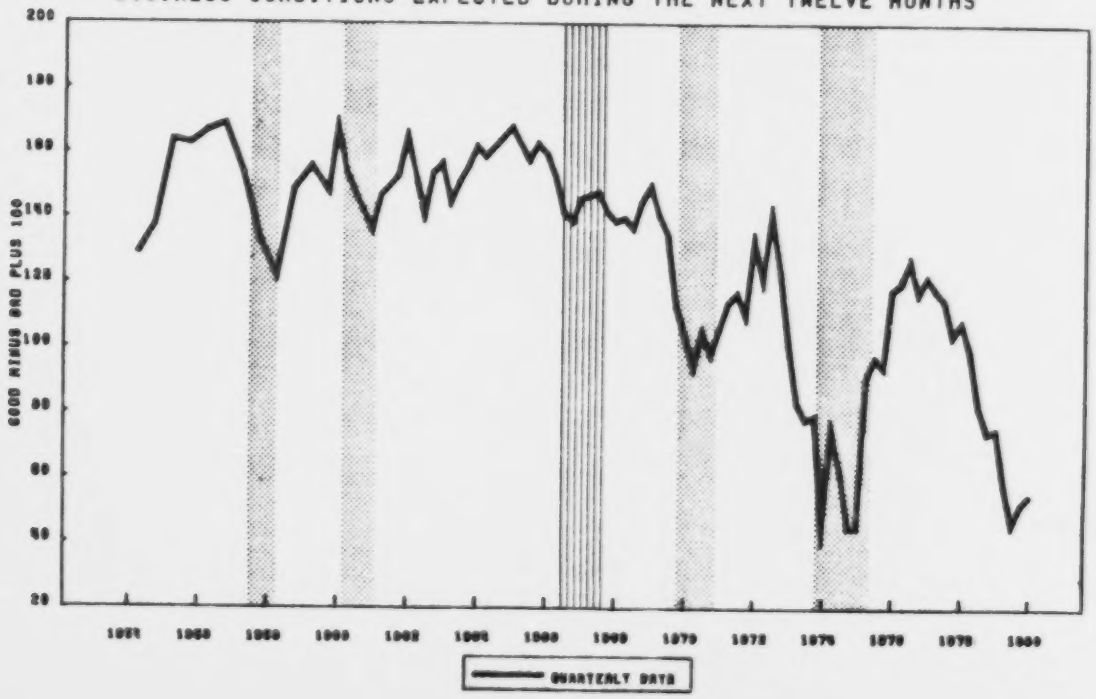

TABLE 12

BUSINESS CONDITIONS EXPECTED DURING THE NEXT TWELVE MONTHS

	APR. 1979	MAY 1979	JUNE 1979	JULY 1979	AUG. 1979	SEPT 1979	OCT. 1979	NOV. 1979	DEC. 1979	JAN. 1980	FEB. 1980	MAR. 1980	APR. 1980
GOOD TIMES	24%	21%	20%	13%	17%	23%	18%	20%	20%	24%	22%	14%	11%
GOOD IN SOME WAYS, BAD IN OTHERS	5	5	2	1	3	3	1	3	2	1	1	1	1
BAD TIMES	61	63	66	74	71	63	70	68	68	66	67	76	79
UNCERTAIN	5	4	5	4	5	5	5	4	4	4	5	4	4
NOT ASCERTAINED	5	7	7	8	4	6	6	5	6	5	5	5	5
TOTAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

THE QUESTION WAS: "NOW TURNING TO BUSINESS CONDITIONS IN THE COUNTRY AS A WHOLE -- DO YOU THINK THAT DURING THE NEXT 12 MONTHS WE'LL HAVE GOOD TIMES FINANCIALLY OR BAD TIMES, OR WHAT?

CHART 13 - RECENT CHANGES

CURRENT BUSINESS CONDITIONS COMPARED WITH A YEAR AGO

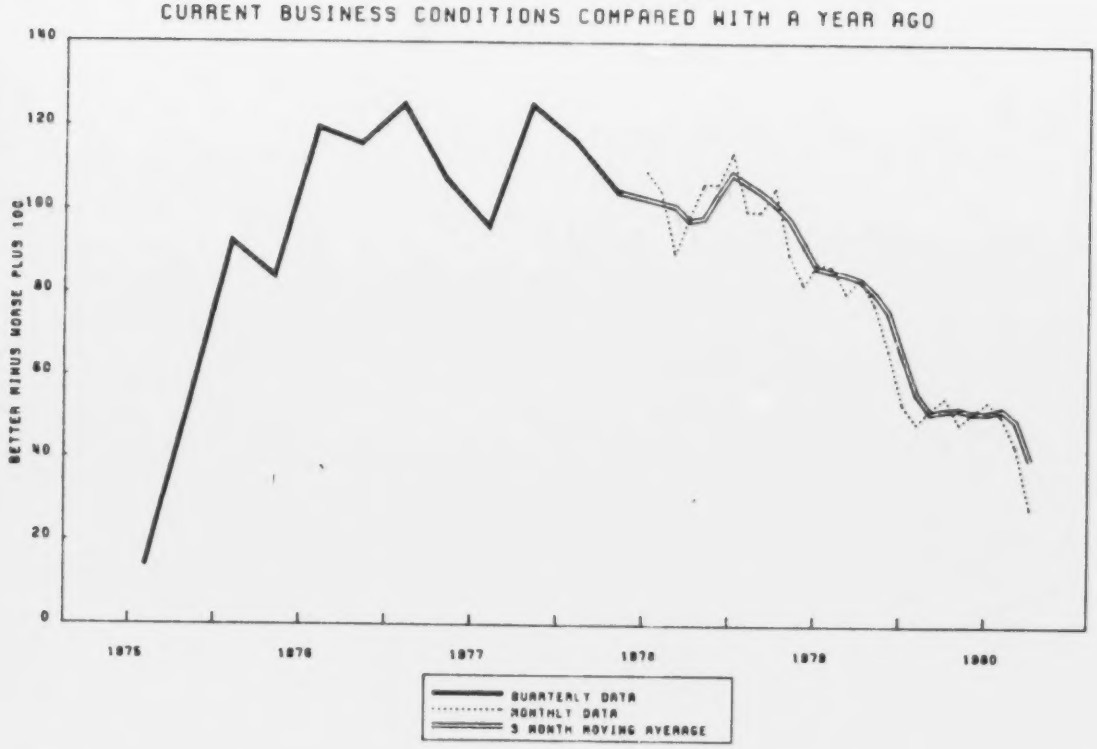

CHART 13 - HISTORICAL SERIES

CURRENT BUSINESS CONDITIONS COMPARED WITH A YEAR AGO

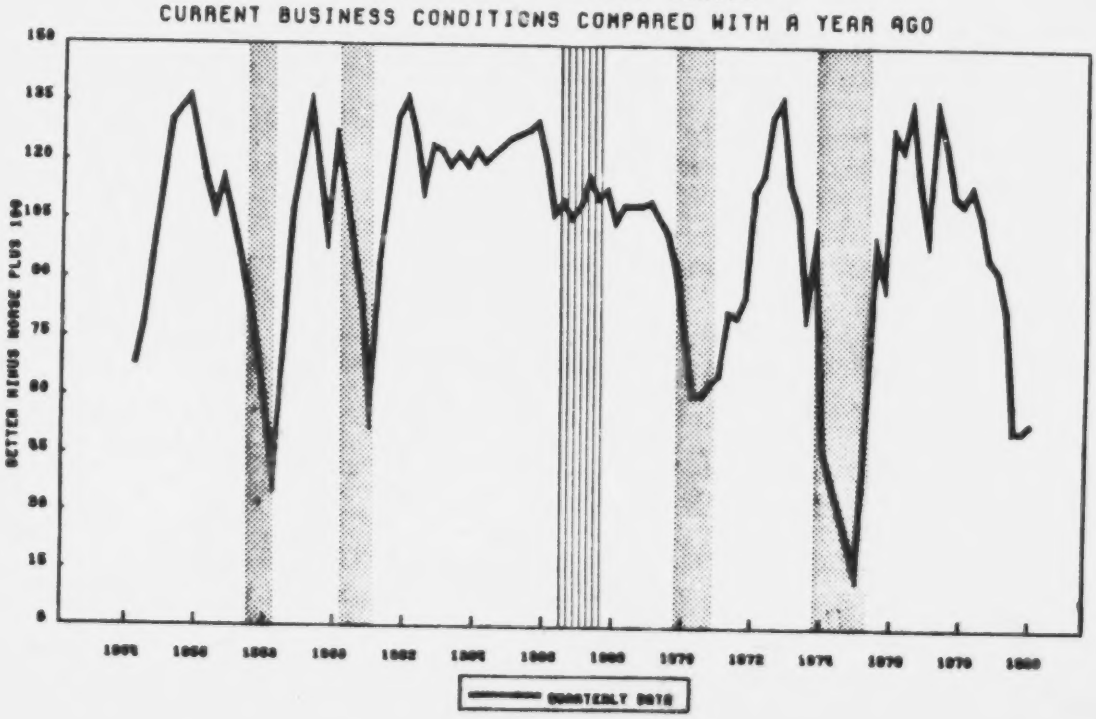

TABLE 13

CURRENT BUSINESS CONDITIONS COMPARED WITH A YEAR AGO

	APR. 1979	MAY 1979	JUNE 1979	JULY 1979	AUG. 1979	SEPT 1979	OCT. 1979	NOV. 1979	DEC. 1979	JAN. 1980	FEB. 1980	MAR. 1980	APR. 1980
BETTER NOW	36%	33%	27%	22%	20%	22%	22%	19%	21%	21%	21%	15%	10%
SAME	13	15	13	10	10	9	12	12	12	15	10	12	9
WORSE NOW	46	50	56	65	68	66	63	67	66	62	67	69	80
DK, NA	5	2	4	3	2	3	3	2	1	2	2	4	1
TOTAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

THE QUESTION WAS: "WOULD YOU SAY THAT AT THE PRESENT TIME BUSINESS CONDITIONS ARE BETTER OR WORSE THAN THEY WERE A YEAR AGO?"

CHART 14 - RECENT CHANGES

EXPECTED CHANGE IN BUSINESS CONDITIONS IN A YEAR

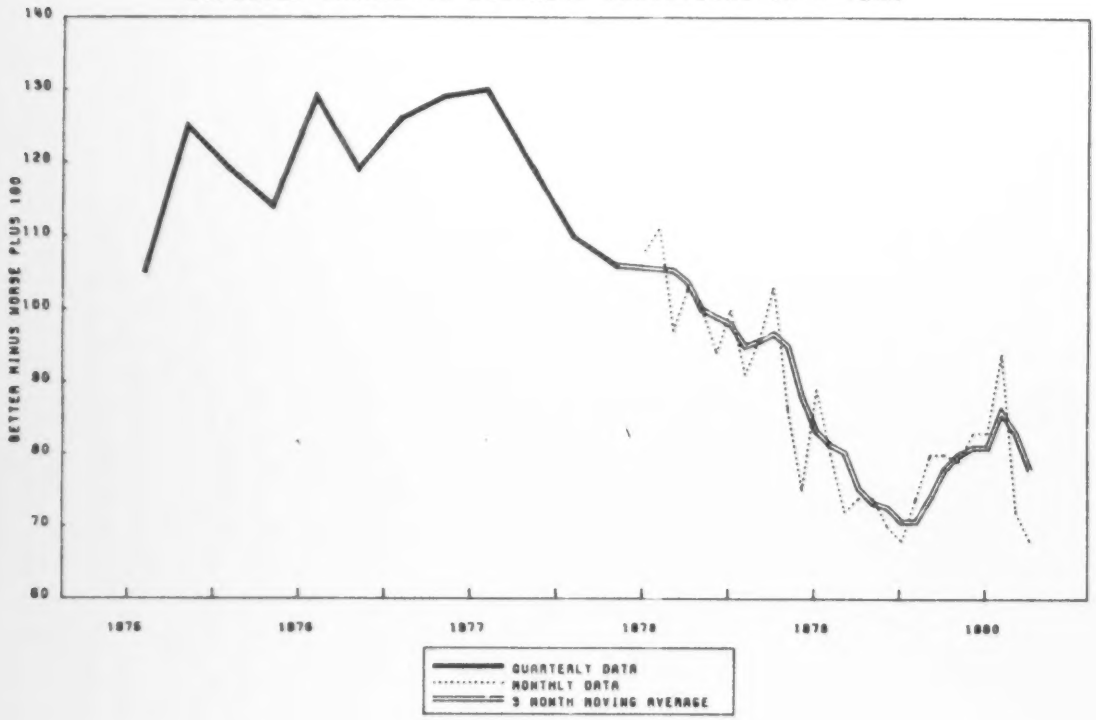

CHART 14 - HISTORICAL SERIES

EXPECTED CHANGE IN BUSINESS CONDITIONS IN A YEAR

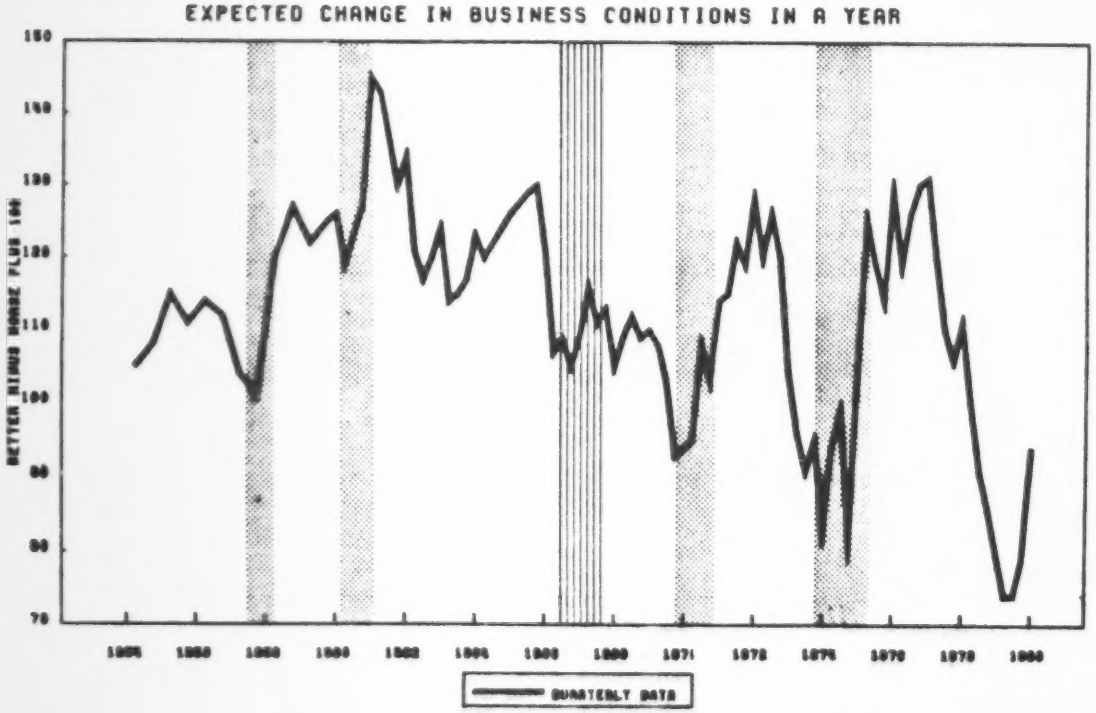

TABLE 14

EXPECTED CHANGE IN BUSINESS CONDITIONS IN A YEAR

	APR. 1979	MAY 1979	JUNE 1979	JULY 1979	AUG. 1979	SEPT 1979	OCT. 1979	NOV. 1979	DEC. 1979	JAN. 1980	FEB. 1980	MAR. 1980	APR. 1980
BETTER	12%	11%	12%	11%	13%	15%	15%	15%	18%	17%	21%	14%	14%
SAME	45	49	42	43	46	46	47	47	43	44	49	42	37
WORSE	38	37	42	43	39	35	35	36	35	35	27	42	46
DK, NA	5	3	4	3	2	4	3	2	4	4	3	2	3
TOTAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

THE QUESTION WAS: "AND HOW ABOUT A YEAR FROM NOW, DO YOU EXPECT THAT IN THE COUNTRY AS A WHOLE BUSINESS CONDITIONS WILL BE BETTER OR WORSE THAN THEY ARE AT PRESENT, OR JUST ABOUT THE SAME?"

CHART 15 - RECENT CHANGES

TREND IN PAST AND EXPECTED BUSINESS CONDITIONS

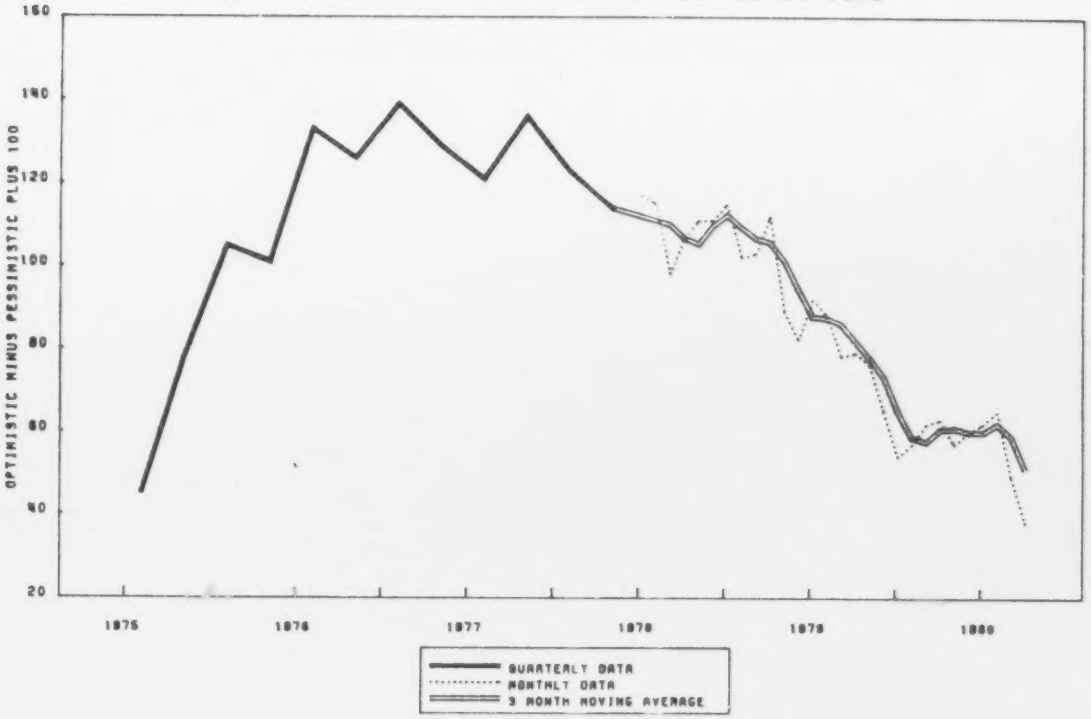

CHART 15 - HISTORICAL SERIES

TREND IN PAST AND EXPECTED BUSINESS CONDITIONS

TABLE 15

TREND IN PAST AND EXPECTED
CHANGES IN BUSINESS CONDITIONS

	APR. 1979	MAY 1979	JUNE 1979	JULY 1979	AUG. 1979	SEPT 1979	OCT. 1979	NOV. 1979	DEC. 1979	JAN. 1980	FEB. 1980	MAR. 1980	APR. 1980
B/B+	8%	7%	6%	3%	4%	5%	6%	4%	6%	6%	8%	3%	4%
B/S, S/B	17	17	13	13	13	14	13	12	11	10	12	9	6
S/S	8	10	7	5	5	5	7	8	6	9	6	6	3
W/S, S/W	23	25	27	29	30	30	31	30	29	30	33	31	32
W/W	23	23	28	33	31	27	26	29	28	24	22	32	40
W/B, B/W	14	13	12	13	12	13	11	14	14	16	15	14	11
DK, NA	7	5	7	4	5	6	6	3	6	5	4	5	4
TOTAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

KEY: B=BETTER, S=SAME, W=WORSE, DK=DON'T KNOW, NA=NOT ASCERTAINED,

+ = BETTER THAN A YEAR AGO/WILL BE BETTER A YEAR FROM NOW.

CHART 16 - RECENT CHANGES

BUSINESS CONDITIONS EXPECTED FOR THE NEXT FIVE YEARS

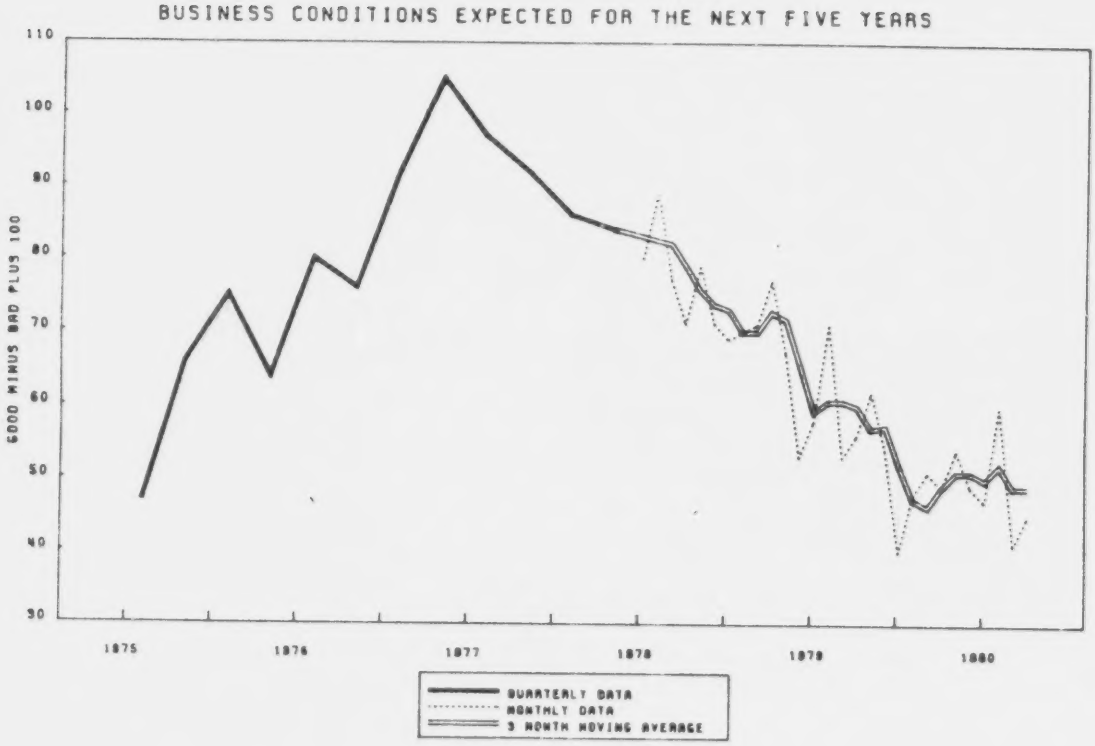

CHART 16 - HISTORICAL SERIES

BUSINESS CONDITIONS EXPECTED FOR THE NEXT FIVE YEARS

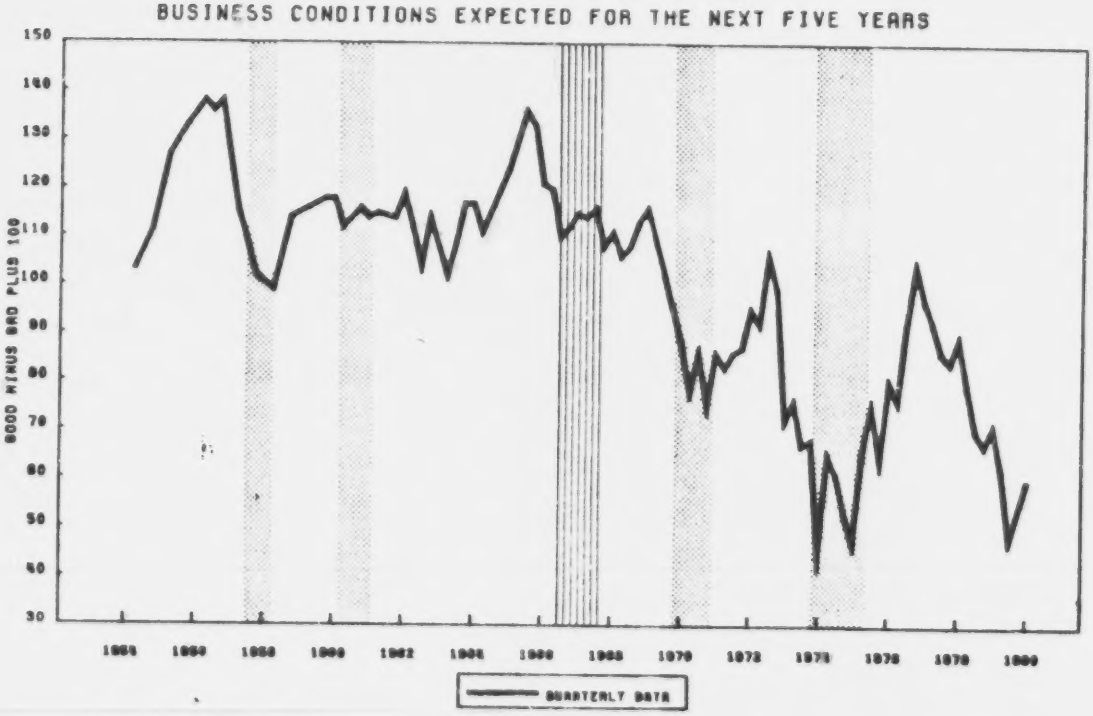

TABLE 16

BUSINESS CONDITIONS EXPECTED FOR NEXT FIVE YEARS

	APR. 1979	MAY 1979	JUNE 1979	JULY 1979	AUG. 1979	SEPT 1979	OCT. 1979	NOV. 1979	DEC. 1979	JAN. 1980	FEB. 1980	MAR. 1980	APR. 1980
GOOD TIMES	18%	19%	14%	10%	14%	16%	16%	18%	15%	17%	21%	13%	14%
UNCERTAIN, GOOD & BAD	13	17	16	14	15	16	13	12	14	8	14	10	12
BAD TIMES	62	57	60	70	66	65	67	64	66	70	61	72	69
NA	7	7	10	6	5	3	4	6	5	5	4	5	5
TOTAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

THE QUESTION WAS: "LOOKING AHEAD, WHICH WOULD YOU SAY IS MORE LIKELY -- THAT IN THE COUNTRY AS A WHOLE WE'LL HAVE CONTINUOUS GOOD TIMES DURING THE NEXT 5 YEARS OR SO, OR THAT WE WILL HAVE PERIODS OF WIDESPREAD UNEMPLOYMENT OR DEPRESSION, OR WHAT?"

CHART 17 - RECENT CHANGES
EXPECTED CHANGE IN INTEREST RATES

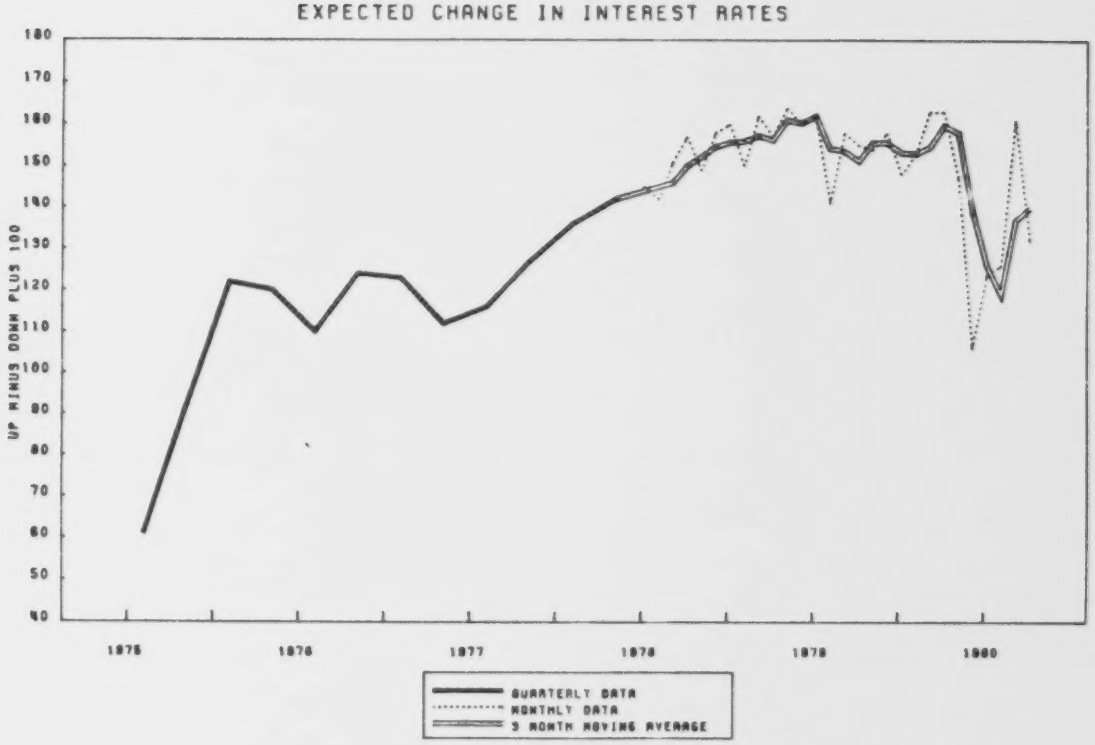

CHART 17 - HISTORICAL SERIES
EXPECTED CHANGE IN INTEREST RATES

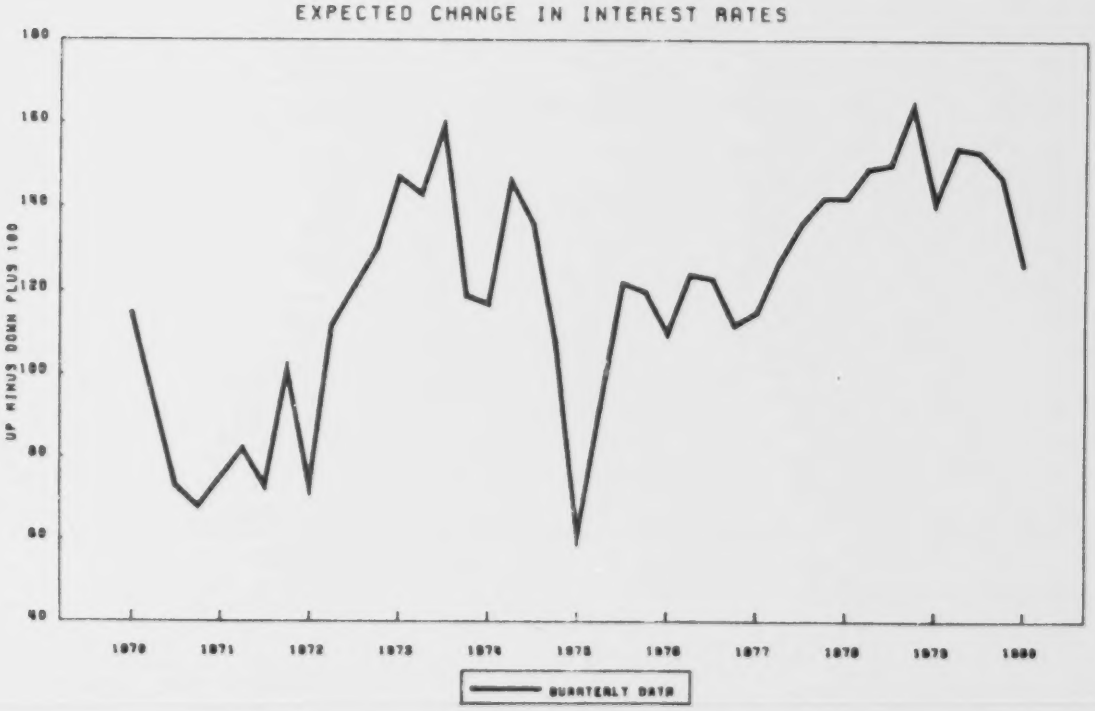

TABLE 17

EXPECTED CHANGE IN INTEREST RATES

	APR. 1979	MAY 1979	JUNE 1979	JULY 1979	AUG. 1979	SEPT 1979	OCT. 1979	NOV. 1979	DEC. 1979	JAN. 1980	FEB. 1980	MAR. 1980	APR. 1980
GO UP	63%	61%	66%	60%	61%	70%	70%	62%	40%	45%	47%	71%	56%
STAY THE SAME	25	27	22	25	26	20	20	20	22	30	29	16	18
GO DOWN	8	7	8	12	8	7	7	15	34	21	21	10	24
DK, NA	4	5	4	3	5	3	3	3	4	4	3	3	2
TOTAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

THE QUESTION WAS: "NO ONE CAN SAY FOR SURE, BUT WHAT DO YOU THINK WILL HAPPEN TO INTEREST RATES FOR BORROWING DURING THE NEXT 12 MONTHS?"

CHART 18 - RECENT CHANGES
EXPECTED CHANGE IN UNEMPLOYMENT

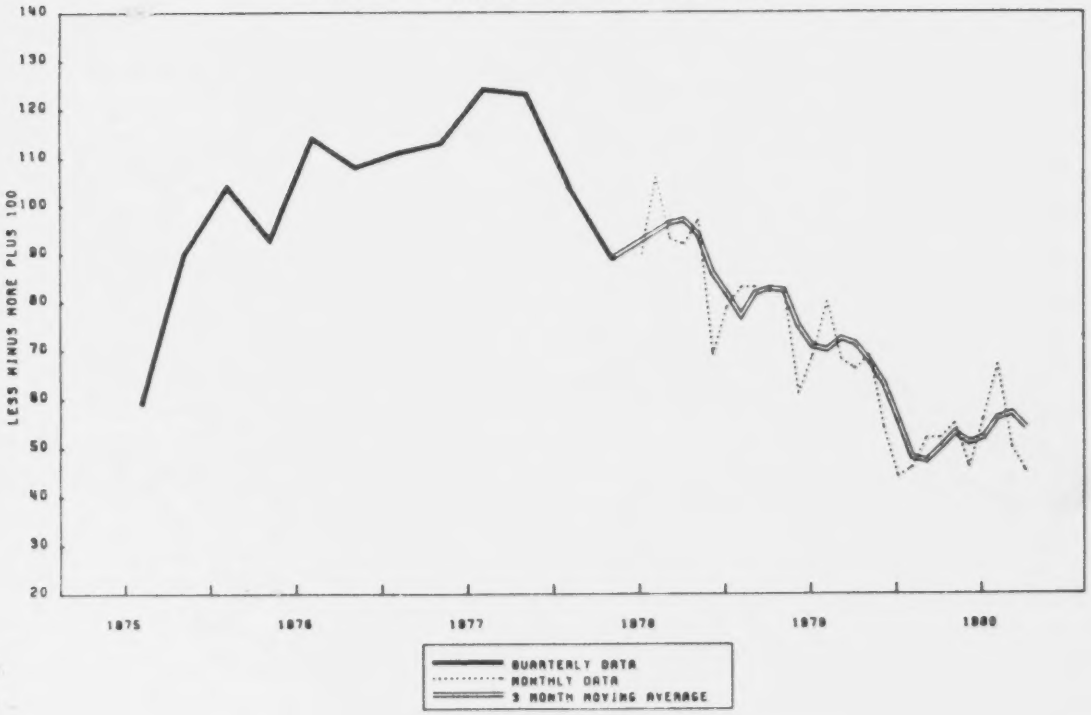

CHART 18 - HISTORICAL SERIES
EXPECTED CHANGE IN UNEMPLOYMENT

TABLE 18

EXPECTED CHANGE IN UNEMPLOYMENT

	APR. 1979	MAY 1979	JUNE 1979	JULY 1979	AUG. 1979	SEPT 1979	OCT. 1979	NOV. 1979	DEC. 1979	JAN. 1980	FEB. 1980	MAR. 1980	APR. 1980
LESS	11%	9%	6%	6%	7%	7%	7%	9%	7%	9%	13%	7%	7%
SAME	41	46	39	31	30	36	36	35	30	34	38	35	29
MORE	45	40	52	62	61	55	55	54	61	54	46	57	62
DK, NA	3	5	3	1	2	2	2	2	2	3	3	1	2
TOTAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

THE QUESTION WAS: " HOW ABOUT PEOPLE OUT OF WORK DURING THE COMING 12 MONTHS -- DO YOU THINK THAT THERE WILL BE MORE UNEMPLOYMENT THAN NOW, ABOUT THE SAME, OR LESS?"

CHART 18 - RECENT CHANGES

MEAN EXPECTED PRICE INCREASE OVER THE NEXT 12 MONTHS

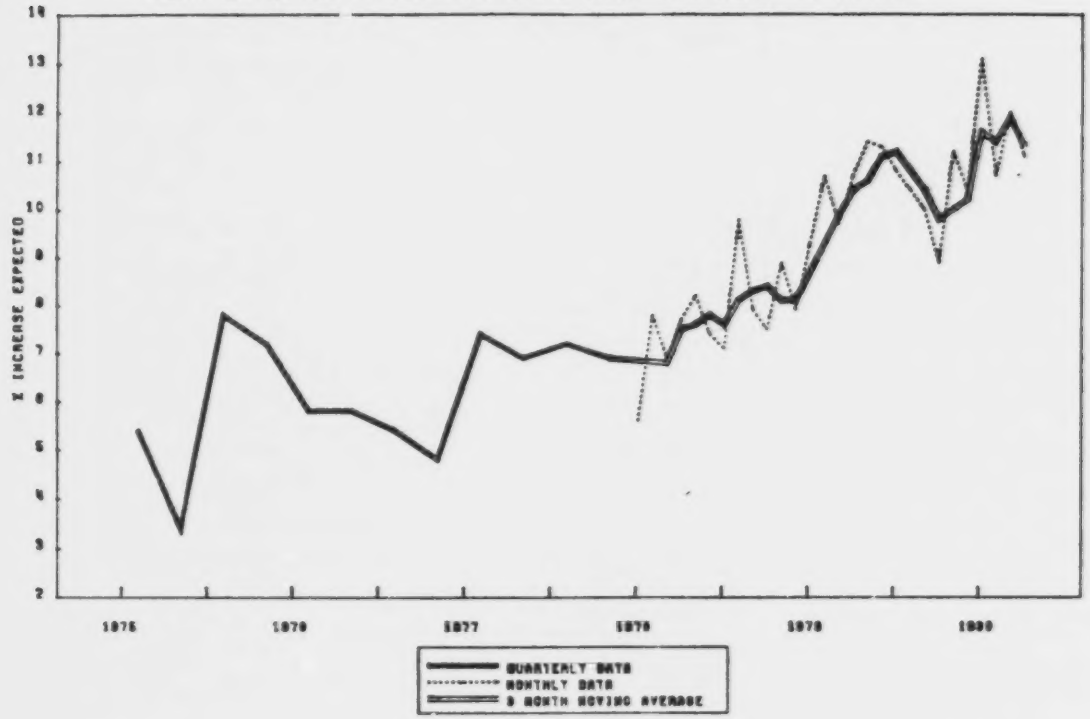

CHART 19 - HISTORICAL SERIES

MEAN EXPECTED PRICE INCREASE OVER THE NEXT 12 MONTHS

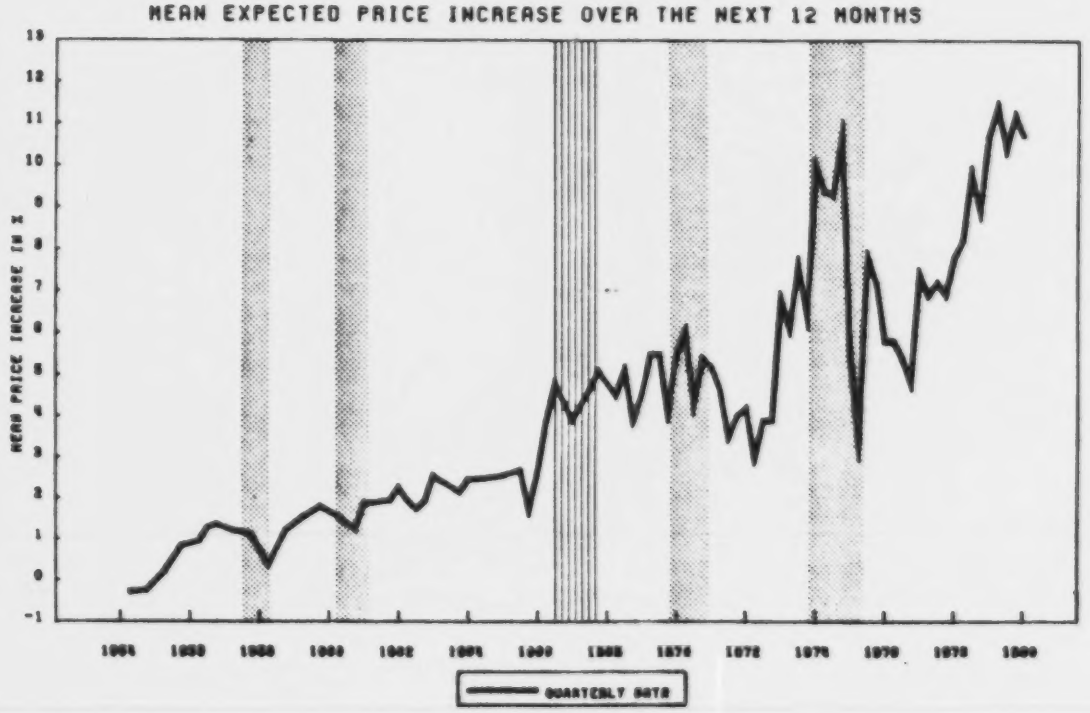

TABLE 19

EXPECTED CHANGE IN PRICES DURING THE NEXT 12 MONTHS

	APR. 1979	MAY 1979	JUNE 1979	JULY 1979	AUG. 1979	SEPT 1979	OCT. 1979	NOV. 1979	DEC. 1979	JAN. 1980	FEB. 1980	MAR. 1980	APR. 1980
SAME OR DOWN	6%	8%	10%	12%	13%	12%	13%	12%	15%	9%	8%	13%	20%
1 - 2% UP	4	3	3	2	2	5	4	2	2	2	4	3	2
3 - 4% UP	6	6	6	5	6	5	6	5	4	4	4	4	3
5% UP	11	10	8	10	9	8	10	7	7	7	11	8	7
6 - 9% UP	14	15	14	12	12	14	14	13	12	12	12	9	8
10% OR MORE	43	45	47	45	47	41	36	48	47	53	50	53	49
DK HOW MUCH UP	15	12	10	11	10	13	16	12	10	11	10	7	9
DK, NA	1	1	2	3	1	2	1	1	3	2	1	3	2
TOTAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
MEAN INCREASE	10.7	11.4	11.3	10.8	10.4	10.0	8.9	11.2	10.4	13.1	10.7	12.0	11.1

THE QUESTIONS WERE: "DURING THE NEXT 12 MONTHS, DO YOU THINK THAT PRICES IN GENERAL WILL GO UP, OR GO DOWN, OR STAY WHERE THEY ARE NOW?"
(IF WILL GO UP) "BY ABOUT WHAT PERCENT DO YOU EXPECT PRICES TO GO UP, ON THE AVERAGE, DURING THE NEXT TWELVE MONTHS?"

TABLE 20

UNEMPLOYMENT OR INFLATION MORE SERIOUS

	APR. 1979	MAY 1979	JUNE 1979	JULY 1979	AUG. 1979	SEPT 1979	OCT. 1979	NOV. 1979	DEC. 1979	JAN. 1980	FEB. 1980	MAR. 1980	APR. 1980
UNEMPLOYMENT	21%	18%	23%	26%	27%	26%	25%	24%	28%	26%	24%	25%	26%
EQUALLY SERIOUS	5	9	8	10	9	7	8	8	10	7	7	8	14
INFLATION	71	68	67	62	63	65	65	65	60	64	68	65	59
DK, NA	3	5	2	2	1	2	2	3	2	3	1	2	1
TOTAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

THE QUESTION WAS: "WHICH OF THE TWO PROBLEMS -- UNEMPLOYMENT OR INFLATION -- DO YOU THINK WILL CAUSE THE MORE SERIOUS ECONOMIC HARDSHIP FOR PEOPLE DURING THE NEXT YEAR OR SO?"

CHART 21 - RECENT CHANGES

OPINIONS ABOUT THE GOVERNMENT'S ECONOMIC POLICY

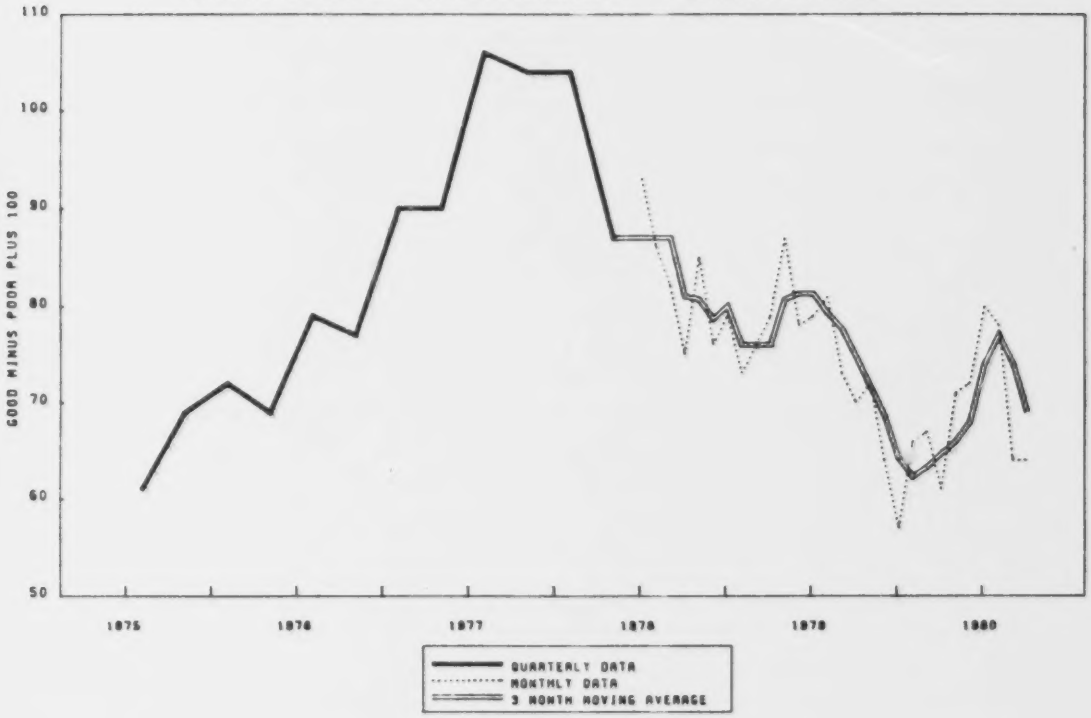

CHART 21 - HISTORICAL SERIES

OPINIONS ABOUT THE GOVERNMENT'S ECONOMIC POLICY

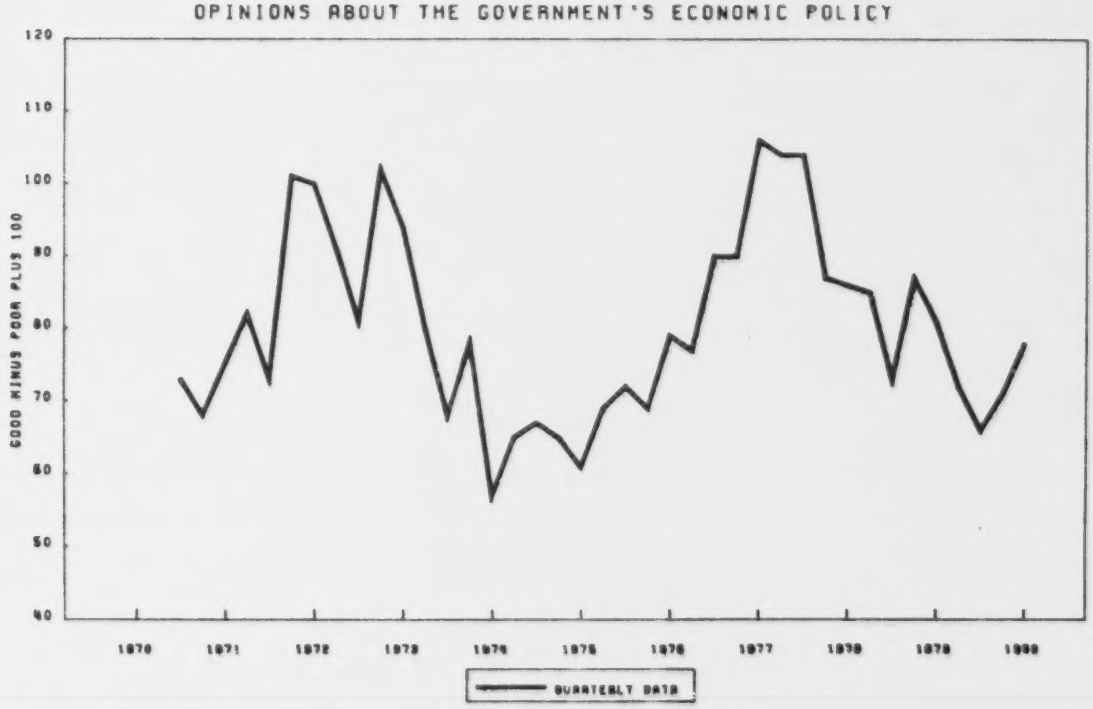

TABLE 21

OPINIONS ABOUT THE GOVERNMENT'S ECONOMIC POLICY

	APR. 1979	MAY 1979	JUNE 1979	JULY 1979	AUG. 1979	SEPT 1979	OCT. 1979	NOV. 1979	DEC. 1979	JAN. 1980	FEB. 1980	MAR. 1980	APR. 1980
A GOOD JOB	9%	10%	7%	5%	8%	7%	6%	10%	9%	11%	12%	7%	6%
ONLY FAIR	48	48	47	43	48	51	46	47	50	54	51	46	48
A POOR JOB	39	38	43	48	42	40	45	39	37	31	34	43	42
DK, NA	4	4	3	4	2	2	3	4	4	4	3	4	4
TOTAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

THE QUESTION WAS: "AS TO THE ECONOMIC POLICY OF THE GOVERNMENT -- I MEAN STEPS TAKEN TO FIGHT INFLATION OR UNEMPLOYMENT -- WOULD YOU SAY THE GOVERNMENT IS DOING A GOOD JOB, ONLY FAIR, OR A POOR JOB?"

CHART 22 - RECENT CHANGES

BUYING CONDITIONS FOR LARGE HOUSEHOLD GOODS

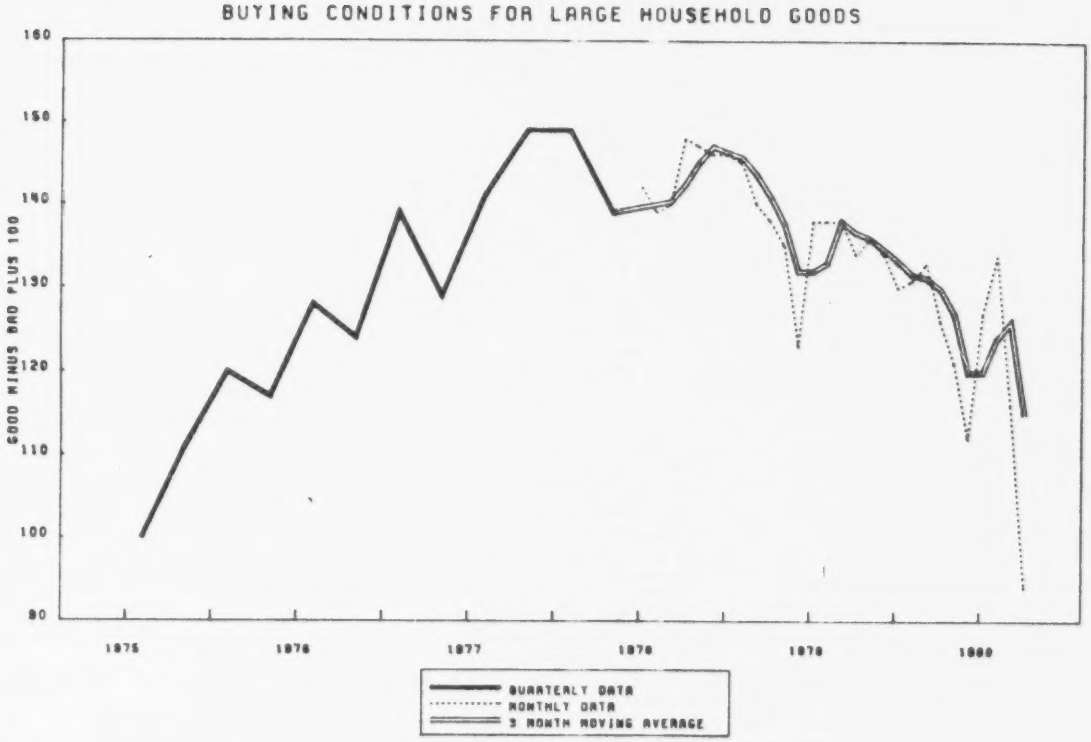

CHART 22 - HISTORICAL SERIES

BUYING CONDITIONS FOR LARGE HOUSEHOLD GOODS

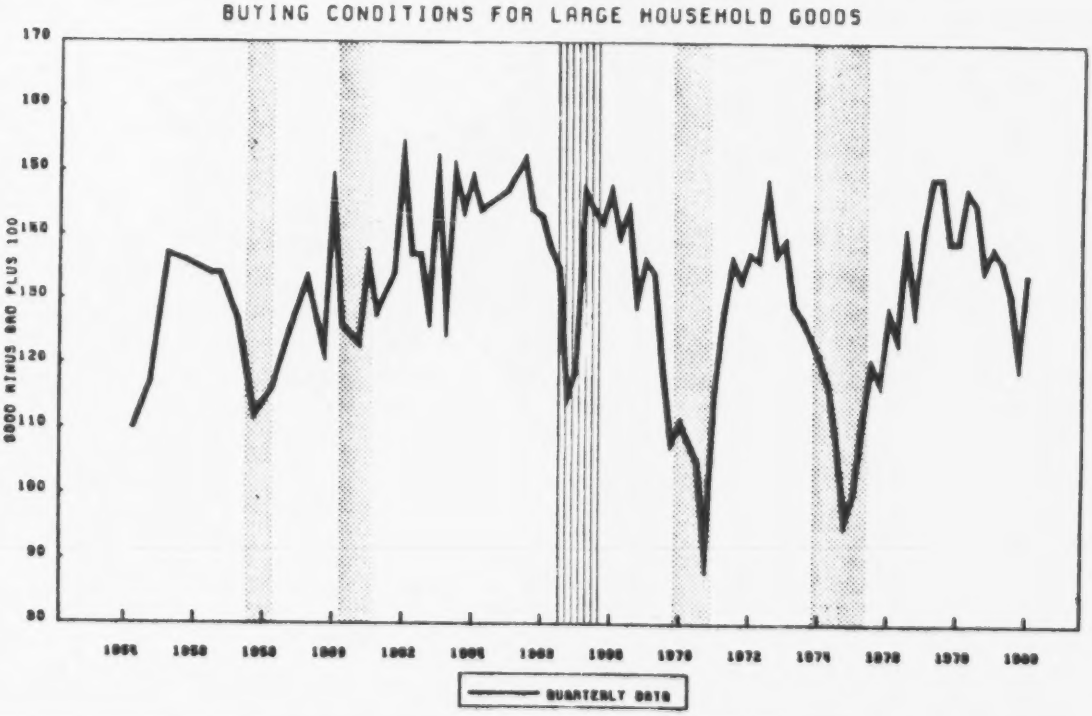

TABLE 22

BUYING CONDITIONS FOR LARGE HOUSEHOLD GOODS

	APR. 1979	MAY 1979	JUNE 1979	JULY 1979	AUG. 1979	SEPT 1979	OCT. 1979	NOV. 1979	DEC. 1979	JAN. 1980	FEB. 1980	MAR. 1980	APR. 1980
GOOD TIME TO BUY	61%	62%	62%	60%	58%	62%	58%	54%	53%	60%	60%	54%	41%
UNCERTAIN, DEPENDS	12	12	10	10	15	9	10	13	6	7	14	8	12
BAD TIME TO BUY	27	26	28	30	27	29	32	33	41	33	26	38	47
TOTAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

THE QUESTION WAS: "ABOUT THE BIG THINGS PEOPLE BUY FOR THEIR HOUSE -- SUCH AS FURNITURE, A REFRIGERATOR, STOVE, AND THINGS LIKE THAT. GENERALLY SPEAKING, DO YOU THINK NOW IS A GOOD TIME OR A BAD TIME TO BUY MAJOR HOUSEHOLD ITEMS?"

TABLE 23

SELECTED REASONS FOR OPINIONS ABOUT CURRENT BUYING CONDITIONS FOR LARGE HOUSEHOLD GOODS

	APR. 1979	MAY 1979	JUNE 1979	JULY 1979	AUG. 1979	SEPT 1979	OCT. 1979	NOV. 1979	DEC. 1979	JAN. 1980	FEB. 1980	MAR. 1980	APR. 1980
GOOD TIME TO BUY:													
PRICES ARE LOW; GOOD BUYS AVAILABLE	6%	17%	10%	9%	19%	13%	8%	18%	12%	17%	23%	12%	9%
PRICES GOING HIGHER; WON'T COME DOWN	53	35	46	46	33	42	48	27	38	47	33	43	28
BAD TIME TO BUY:													
PRICES ARE HIGH; GOING UP	15	18	20	19	18	18	18	18	26	20	16	23	30
CREDIT; HIGH INTEREST RATES	4	3	6	7	4	8	8	10	12	9	9	16	25

* = LESS THAN HALF OF ONE PERCENT.

RESPONSES TO THE QUERY "WHY DO YOU SAY SO?" FOLLOWING THE QUESTION NOTED IN THE PREVIOUS TABLE.

CHART 24 - RECENT CHANGES
BUYING CONDITIONS FOR HOUSES

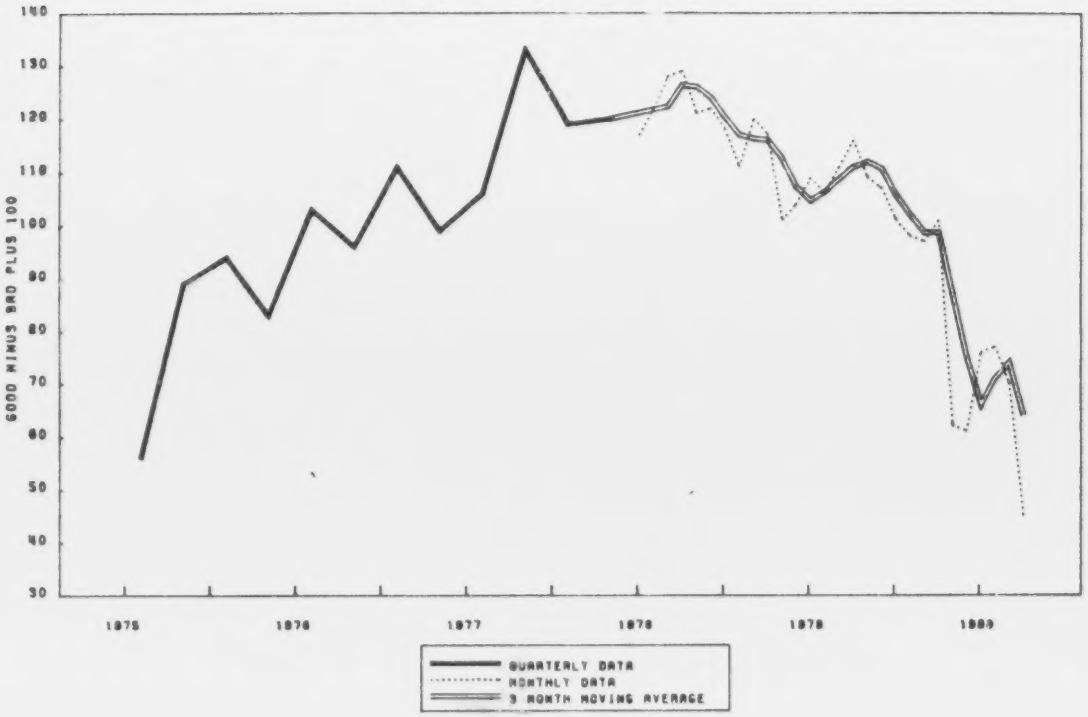

CHART 24 - HISTORICAL SERIES
BUYING CONDITIONS FOR HOUSES

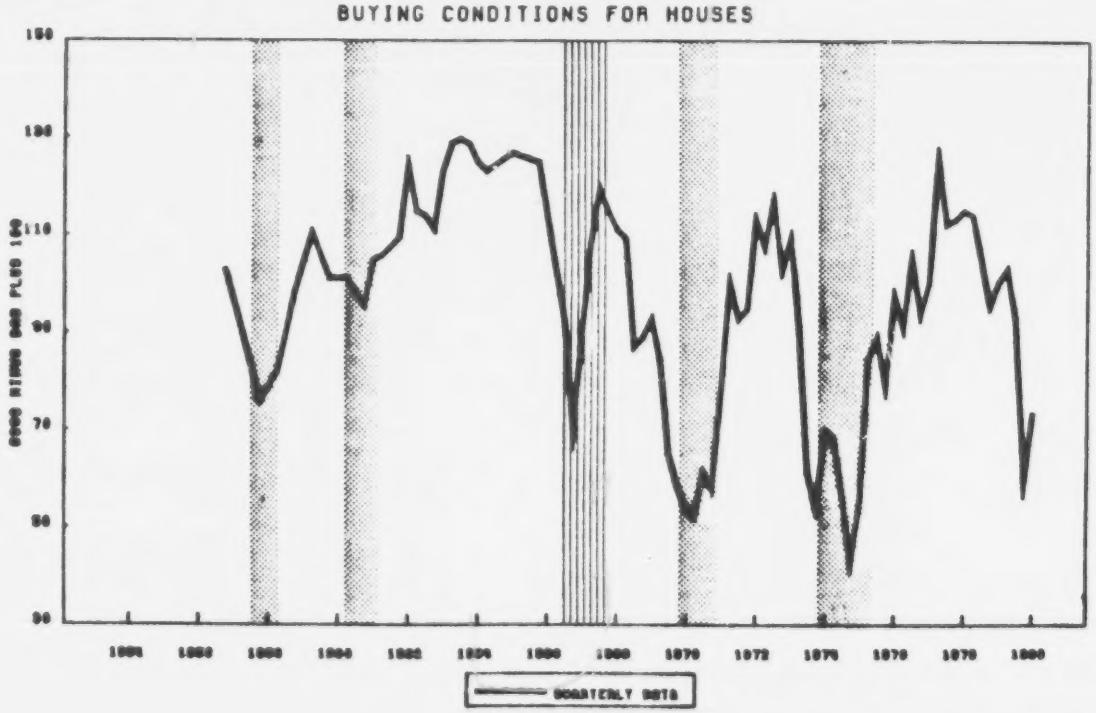

TABLE 24

BUYING CONDITIONS FOR HOUSES

	APR. 1979	MAY 1979	JUNE 1979	JULY 1979	AUG. 1979	SEPT 1979	OCT. 1979	NOV. 1979	DEC. 1979	JAN. 1980	FEB. 1980	MAR. 1980	APR. 1980
GOOD TIME TO BUY	54%	51%	50%	48%	46%	46%	48%	28%	27%	36%	36%	32%	19%
UNCERTAIN, DEPENDS	8	7	7	5	6	5	5	6	7	4	5	6	7
BAD TIME TO BUY	38	42	43	47	48	49	47	66	66	60	59	62	74
TOTAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

THE QUESTION WAS: "GENERALLY SPEAKING, DO YOU THINK NOW IS A GOOD TIME OR A BAD TIME TO BUY A HOUSE?"

CHART 26 - RECENT CHANGES
BUYING CONDITIONS FOR CARS

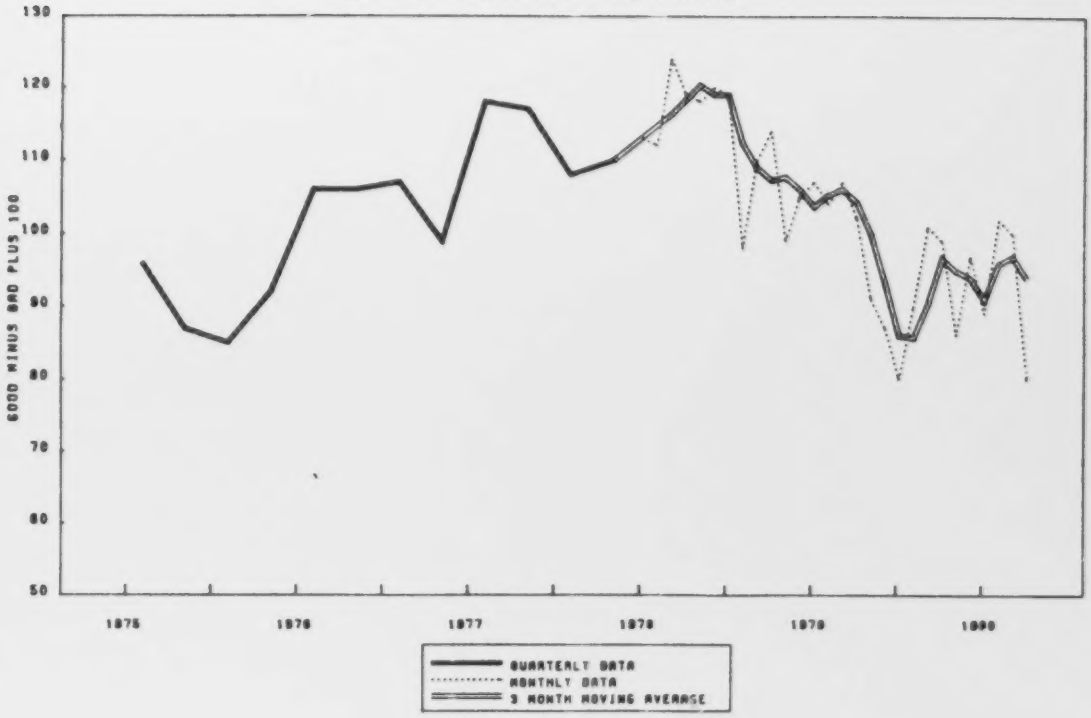

CHART 26 - HISTORICAL SERIES
BUYING CONDITIONS FOR CARS

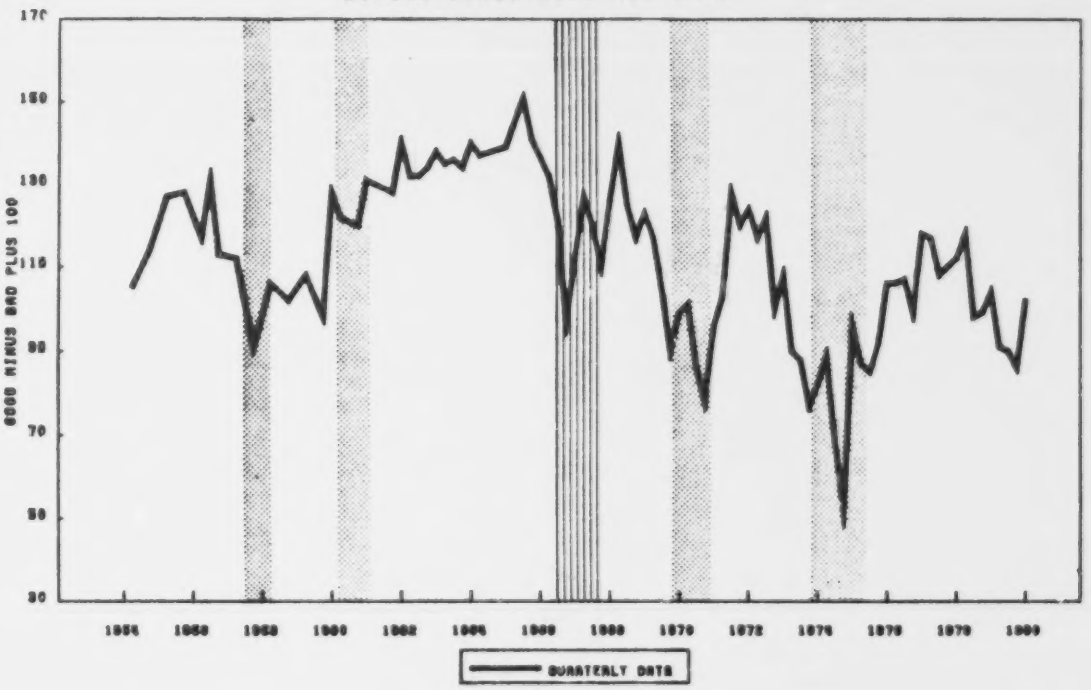

TABLE 26

BUYING CONDITIONS FOR CARS

	APR. 1979	MAY 1979	JUNE 1979	JULY 1979	AUG. 1979	SEPT 1979	OCT. 1979	NOV. 1979	DEC. 1979	JAN. 1980	FEB. 1980	MAR. 1980	APR. 1980
GOOD TIME TO BUY	45%	39%	37%	32%	38%	44%	45%	38%	44%	39%	47%	45%	35%
UNCERTAIN, DEPENDS	12	13	13	16	14	12	9	10	9	11	8	10	10
BAD TIME TO BUY	43	48	50	52	48	44	46	52	47	50	45	45	55
TOTAL	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

THE QUESTION WAS: "SPEAKING NOW OF THE AUTOMOBILE MARKET -- DO YOU THINK THE NEXT 12 MONTHS OR SO WILL BE A GOOD OR A BAD TIME TO BUY A CAR?"

TABLE 27

SELECTED REASONS FOR OPINIONS ABOUT
BUYING CONDITIONS FOR CARS

	APR. 1979	MAY 1979	JUNE 1979	JULY 1979	AUG. 1979	SEPT 1979	OCT. 1979	NOV. 1979	DEC. 1979	JAN. 1980	FEB. 1980	MAR. 1980	APR. 1980
GOOD TIME TO BUY:													
PRICES ARE LOW; GOOD BUYS AVAILABLE	5%	6%	7%	13%	16%	18%	13%	13%	15%	12%	17%	14%	13%
PRICES GOING HIGHER; WON'T COME DOWN	30	22	21	17	14	21	23	16	21	22	19	22	10
NEW FUEL EFFICIENT MODELS	12	14	12	13	11	9	8	8	10	8	14	13	12
BAD TIME TO BUY:													
PRICES ARE HIGH; MAY FALL LATER	21	26	25	28	27	25	27	30	27	31	22	25	32
CREDIT; HIGH INTEREST RATES	5	6	3	4	7	6	8	18	16	13	14	17	24
ENERGY; FUEL SHORTAGE	19	22	26	24	18	14	13	10	12	19	13	16	16

* = LESS THAN HALF OF ONE PERCENT.

RESPONSES TO THE QUERY "WHY DO YOU SAY SO?" FOLLOWING THE QUESTION NOTED IN THE PREVIOUS TABLE.